

Orange County's Plan to Reopen Vacation Rentals

Management companies, rental platforms, etc. are allowed to reopen and operate only those licensed vacation rentals in communities zoned for vacation rentals, subject to the following:

All [Florida Department of Business and Professional Regulation requirements](#) and recommended safety measures related to vacation rentals should be followed, these may be updated from time to time.

These are recommended as minimum standards by DBPR:

- Maintain adequate time between the conclusion of a guest stay and the check-in of the next guest stay for appropriate cleaning and sanitation.
- Clean and disinfect all frequently-touched surfaces in the property between each guest stay.
- Wash all linens, dishware, and other service items available for use by guests between each guest rental.
- Provide sufficient soap and surface sanitation supplies for guests to utilize in the vacation rental property during the guest's rental period.
- Ensure adequate safety protocols are in place and publicly displayed, in line with CDC guidance, regarding shared or multi-residence amenities such as pools, gyms, and other communal spaces.

These are listed as recommended best practices by DBPR:

- Use mobile platforms for customer service and communication with guests, including the acceptance of payments by mobile or electronic methods.
- Minimize direct guest contact with property owners or managers through remote check-in and check-out procedures.
- Post signage or other notices regarding the cleaning practices that are completed prior to each guest stay.
- Display signage or notices to guests in the rental property to frequently remind guests to take steps to prevent the spread of COVID-19, including the wiping and sanitation of touched surfaces.

Additional Recommendations:

Maximum Occupancy and Gatherings:

- Vacation rentals may not be used for events or group gatherings that exceed maximum occupancy. Only Guests' whose names are on the reservation are authorized to stay in the home. Any Guest having events or group gatherings in the home or exceeding the numbers of authorized Guests will be immediately evicted without refund.

Reservations:

- Reservation and stays will be allowed only by residents from U.S. states with a COVID-19 case rate of less than 700 cases/100K residents as of May 19, 2020. <https://www.cdc.gov/covid-data-tracker/index.html>
- Any person coming from a highly-infected area, as defined per the Florida Governor's guidelines, must reserve a minimum stay of 14 nights and follow CDC self-quarantine guidelines.

Sanitation:

- All Department of Business and Professional Regulation (DBPR) sanitation guidelines must be followed: 61C-3.001 Sanitation and Safety Requirements of the transient lodging statutes. http://www.myfloridalicense.com/dbpr/hr/statutes/documents/61C_1348-bookmarks.pdf
- Follow the SafeHome guidelines of the VRMA Vacation Rental Management Association: <https://www.vrma.org/page/vrhp/vrma-cleaning-guidelines-for-covid-19>
- Where direct guest contact may occur with property owners, managers, or other staff, appropriate PPE shall be used.

Communication:

- Lodging providers must provide written [CDC sanitation guidance and resources](#) to any guest while staying in their units.
- Property owners and Managers must provide [CDC Guidance](#) to guests traveling with pets and service/assistance animals if the property is pet friendly.
- Property owners and Managers must provide guests with Orange County local COVID-19 information from the dedicated webpage on <http://www.ocfl.net/coronavirus>.
- Property owners and Managers will provide employees or contractors working in vacation rentals the CDC related safety guidance to alleviate the transmission of the virus and provide further protection for employees and guests.