Building Better Through Efficiency

Jerry L. Demings
Orange County Mayor

2025 YEAR IN REVIEW
www.ocfl.net/YearinReview

ORANGE COUNTY FLORIDA

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Letter from Orange County Mayor

Jerry L. Demings



As we reflect on 2025, I am proud of the meaningful progress Orange County has made and deeply grateful for the dedicated employees who make that progress possible every day.

Across every department, our team has remained committed to delivering high-quality services that improve the lives of our residents. From strengthening public safety and expanding access to health services to advancing economic development and investing in critical infrastructure, your work continues to make Orange County a stronger, more resilient community.

We remain committed to maintaining Orange County's fiscal strength by managing resources responsibly and investing wisely in our future. I'm proud that our commitment to sound fiscal stewardship continues to earn Orange County the highest credit ratings, reinforcing the confidence others place in us.

This year, we made significant strides in improving transportation, expanding housing opportunities, supporting local businesses, and protecting our natural environment. Just as importantly, we strengthened our community through programs and partnerships that bring people together and ensure resources are available to those who need them most.

These accomplishments are a direct reflection of the professionalism, innovation, and compassion demonstrated by our employees. Your dedication not only keeps Orange County running smoothly — it improves the quality of life for more than 1.5 million residents and helps position our community for continued success.

As we look ahead to 2026, we remain focused on thoughtful growth, strategic investments, and responsible planning that preserve the quality of life our residents value while preparing for the opportunities of tomorrow. By continuing to work together, we will build an Orange County that is even stronger, more inclusive, and ready for the future.

Thank you once again for your dedication and for entrusting me with the privilege of serving as your mayor. It is an honor to work alongside such an exceptional team, and I look forward to all we will accomplish together in the year ahead.

I hope you enjoy exploring our 2025 Year in Review and celebrating the many accomplishments we achieved together.

Sincerely,

Jerry L. Demings
Orange County Mayor

Board of County Commissioners



Jerry L. Demings
Orange County Mayor



Nicole Wilson
District 1



Christine Moore
District 2



Mayra Uribe
District 3



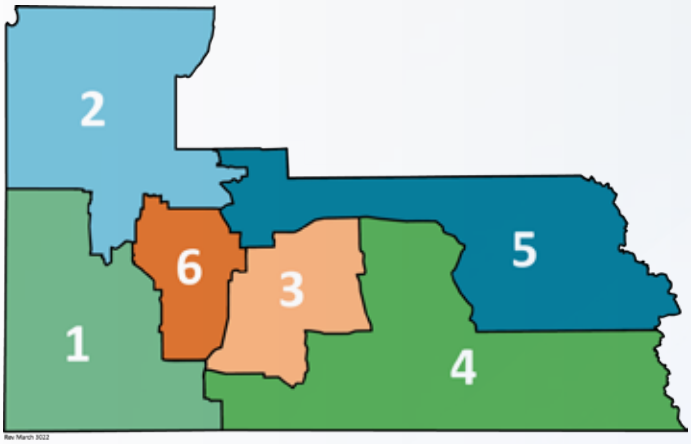
Maribel Gomez Cordero
District 4



Kelly Martinez Semrad
District 5



Michael "Mike" Scott
District 6

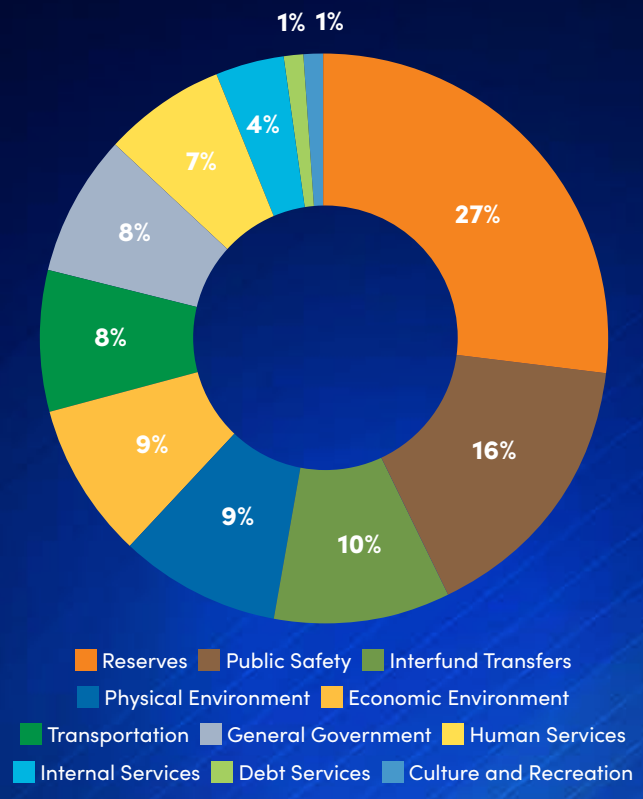


By The Numbers

Orange County continues to earn Fitch's highest AAA credit rating, reflecting strong financial stewardship, long-term planning and responsible decision-making. The FY 2024-25 budget aligns with the following strategic priorities:

- **Public Safety and Health:** Leveraging federal and state resources, the budget supports essential services that protect the health, safety and well-being of residents.
- **Sense of Community:** Through collaboration with community partners, the budget funds programs and initiatives that reflect resident priorities and enhance quality of life.
- **Economic Development:** Strategic investments help foster a resilient, competitive economy and support a vibrant business environment.
- **Infrastructure:** Targeting funding supports critical infrastructure improvements that sustain growth and maintain essential public services.

FY 2025-26 Budget Allocation



$7.2 B
Total Adopted FY 2025 Budget

1,511,568
Population

$219B
Assessed Property Value

5,946
Lane Miles Maintained

903.4 sq. miles
Land Area

114
Parks

45
Fire Stations

14
Community Centers

71M
Gallons of Drinking Water Produced Daily

Community Engagement

Strong communities are built through connection, collaboration and shared experiences. Orange County's strength comes from its residents, whose diverse perspectives and talents help shape a vibrant and welcoming place to live, work and grow. Through events and initiatives that encourage participation and dialogue, the County fosters opportunities for neighbors to connect, learn from one another and celebrate the values that make our community unique.


1


2


3


4


5


6


7


8



9

1 Apopka's Dr. Martin Luther King, Jr. Parade

2 Art in the Atrium: Asian-Themed Art Exhibition

3 Hispanic Heritage Month: Artist Celebration

4 Honoring 250 Years of Service: A Tribute to the U.S. Army, Navy and Marine Corps

5 Mayor's Open House and Job Fair

6 Mayor's Citizens Academy

7 Orange County MLK Initiative: Dr. Martin Luther King, Jr. Day Celebration

8 Orange County MLK Initiative: Habitat for Humanity Service Project

9 Orlando Come Out With Pride Parade

Administration & Fiscal Services

Human Resources

Workforce Engagement & Recognition

802 – Employees participated in the Corporate 5k

1,073 – Service awards presented to employees reaching 5 – to 45-year milestones

148 – Employees honored at the Mayor's Employee Service Awards Ceremony for 20+ years of service

568 – Employees and children participated in the Take Your Child to Work Day, fostering family engagement and inspiring future careers

Training & Professional Development

1,266 – Managers and supervisors trained in Mental Health First Aid, supporting a more responsive workplace culture

140 – Professional development courses facilitated

374 – Employees graduated from the Professional Development Passport Series

16 – Emerging leaders graduated from the Mayor's Executive Leadership Program

Recruitment & Workforce Growth

$17 – New minimum wage for non-bargaining regular employees, strengthening recruitment and retention

10.5% – Job vacancy rate, the lowest level in five years

1,215 – Jobs posted

66,081 – Job applications screened

35,332 – Qualified job candidates considered

1,502 – New employees hired, including 905 through Sign-On and Referral Incentive Programs

24 – Community job fairs attended, with 90 assessments conducted for 1,163 candidates

Community Support

6 – Cold weather emergency declarations, ensuring more than 200 vulnerable residents per night had access to safe shelter

Recognition & Organizational Excellence

3 – State and national awards received for strategic internal communications campaigns

Information Systems and Services

181,108 inquiries to Orange County 311

609M online threats blocked

Office of Management and Budget

- Successfully developed the $8.3 billion FY 2025-26 budget adopted by the Board of County Commissioners, including 349 distinct fund codes and more than 11,000 line items.
- Received the Government Finance Officers Association (GFOA) Triple Crown Distinguished Budget Award for the 39th consecutive year.
- Achieved Truth in Millage (TRIM) compliance certification from the State of Florida for FY 2024-25.
- Continued oversight and management of $270 million in American Rescue Plan Act (ARPA) Local Fiscal Recovery funding.
- Maintained AAA general obligation credit ratings from Fitch Ratings, Kroll Bond Rating Agency, and Moody's Investors Services (Aaa).

Office of Professional Standards

2,349 background investigations completed

38 misconduct investigations conducted

Risk Management

1,060 claims processed

67 ergonomic studies completed

691 employee training classes conducted

602 contracts reviewed.



Administrative Services

The Administrative Services Department provides essential support to Orange County's operating divisions and constitutional offices, enabling them to deliver services that meet residents' needs.

These support services include building design and construction, facility maintenance, building security, property leasing and acquisition, fleet management, procurement, fiscal and operational support, and business development.



BUSINESS DEVELOPMENT

$42,899,261
payments for work by M/WBE firms



REAL ESTATE

474.87
acres acquired

441.72
acres in active negotiation

1.73
acres donated through the Green PLACE program



FLEET MANAGEMENT

Over
2,200
vehicles

2,000
off-road heavy equipment assets maintained



FACILITIES MANAGEMENT

535
buildings maintained



CAPITAL PROJECTS

330
projects managed

$997M
project costs



PROCUREMENT

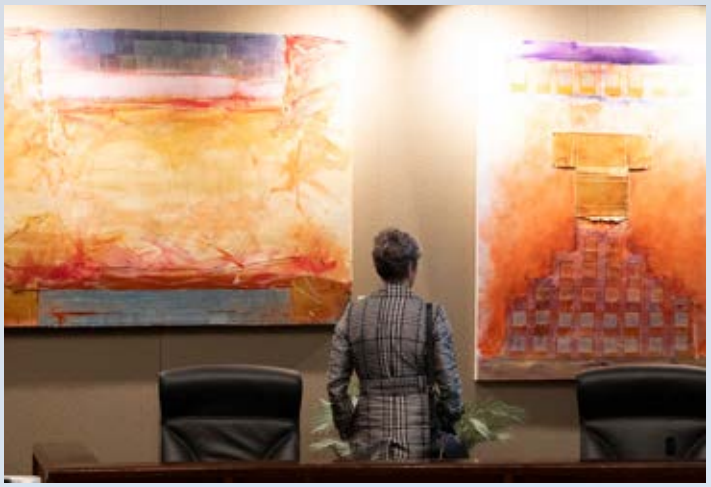
$1,650,042,128
in total encumbrances across all spend categories managed by Procurement

Business Development

In July 2025, Board of County Commissioners (BCC) suspended the Minority/Women Business Enterprise (M/WBE) Ordinance and approved a new Small Business Enterprise (SBE) program to be implemented in 2026.

Arts and Cultural Affairs





21
Public art exhibitions, including Sculpture on the Lawn, Art in the Chambers, Art in the Atrium, Art in the Multicultural Center, and Orange County Convention Center Highwaymen Collection

8
Public art commissions

9,639
Subscribers to weekly Arts & Cultural Affairs Update

14
Artist spotlight videos

12
Artfully Orange interviews

1
International Sculpture Day Artist Talk

29
Residents engaged through advisory councils, boards and committees

15
Public meetings focused on Arts & Cultural Affairs

40
Performances across 16 locations celebrating Make Music Day

5 – Collaborations recognizing Black History Month, Asian American and Pacific Islander Heritage Month, Juneteenth, Global Peace 360 Youth Art Awards, and Diwali

CANVAS: A Cultural Plan for the City of Orlando and Orange County

Board acceptance of CANVAS Cultural Plan
27 – Steering Committee members
12 – Meetings with elected officials
17 – In-person listening sessions
19 – Virtual listening sessions
6 – Steering Committee meetings
1,000 – Community survey responses

Arts & Cultural Affairs Grant Programs Impact

$5.1 million – Cultural Tourism Grants (39 funded, including 2 new organizations)
$5.5 million – Cultural Facilities (6 funded)
$1 million – Venue Subsidies (41 funded organizations)

Economic Impact of Arts & Culture (AEP6 Study)

$264.9 million – Total spending by organizations and audiences
4,943 – Arts and culture-related jobs supported
2.8 million – In-person attendees
41.5% – Nonlocal attendees
$50.3 million – Revenue returned to government

Communications

The Office of Communications promotes clear and effective external communication. Committed to transparency, the office assists departments and divisions in their role as stewards of the County's tax dollars and overall reputation.



1,100
media inquiries handled, major news topics include:

10
major news events

- Affordable Housing Trust Fund
- Annexation by the City of Orlando
- Federal shutdown and food Insecurity
- Mental health and homelessness
- U.S. Immigration and Customs Enforcement (ICE)
- Medical debt relief
- Orlo Vista flood mitigation
- Florida Department of Government Efficiency (DOGE)
- Transportation sales tax
- Vision 2050 compliance discussions

Social and Digital Media

58,215,389
impressions across social media platforms

10,545
social media posts published

111
newsroom stories published

294,801
visits to the Orange County Newsroom

9,071,660
total visits to ocfl.net

Signature Events

- ACT Awards
- Diwali Celebration
- Economic Summit
- Gold Star Mother and Families Ceremony
- Juneteenth Celebration
- Mayor's Open House and Job Fair
- Simulation Summit
- State of the County
- Take Our Daughters and Sons to Work Day
- Toy Drive
- Veterans Day Ceremony
- War Memorial Commemoration Ceremony
- Women's History Month Forum

1,890,829
Impressions across YouTube and Vimeo

4,422
Hours of video playback



Community & Family Services



Citizen Resource and Outreach Division

1,000 families served with **$1.5 million** through the relaunched Crisis Assistance, Family Resource and Eviction Prevention in the Community (EPIC) programs

70,000 military veterans residing in Orange County are offered a wide range of assistance and guidance through three Office of Veterans Services locations, including the recently opened Lake Baldwin VA Clinic

Citizens' Commission for Children

13 Neighborhood Centers for Families positively impacted more than **50,000** children and residents

30 Afterschool Zone Programs offered at Orange County Public Schools

200 unique programs supported **1.3 million** Central Floridians through collaboration with more than 100 nonprofit agencies

Community Action

6,000 residents served through the Low-Income Home Energy Assistance Program (LIHEAP), a federally funded program that provides assistance with utility costs, crisis support and home weatherization

9 Community Action Centers served more than **250,000** residents with a wide range of essential services

100% compliance maintained with statewide organizational standards

Cooperative Extension

9 million gallons reduced in countywide water usage through conservation efforts

5,000 pounds of peanut butter collected for the 2025 Florida Peanut Butter Challenge, an annual holiday food drive benefiting local food pantries

9,500 children participated in Orange County's 4-H Youth Development Program

Head Start

Orange County Head Start exceeded national and state benchmarks in early mathematics, language and literacy outcomes.

1,500 children ages of **3 to 5** enrolled in one of the largest Head Start programs in Florida

Free daily meals and a range of healthcare services provided to enrolled children

Mental Health and Homelessness

Florida's first Crisis Intervention Training Program launched to equip first responders with skills to safely de-escalate situations involving individuals experiencing a mental health crisis

75,000 essential services provided – including showers, laundry and case management – to nearly **3,000** housing-vulnerable individuals

1,500 individuals diverted from shelter entry through services such as family reunification and move-in assistance

Youth and Family Services

Youth and Family Services provides an integrated network of foster care, family counseling and intervention services that strengthen stability for families across Orange County

300 youths served at Great Oaks Village, Florida's oldest and largest foster care group home

Community & Family Services cont...

Parks and Recreation

Orange County Parks and Recreation maintains **114** parks, trails and facilities across nearly **15,000** acres. Residents are served **363** days per year through **12** recreation centers, two senior recreation centers, **14** dog parks, **11** boat ramps, six splash pads and one public pool.

16,613,455 visitors welcomed to Orange County parks

30,636 campground reservation days

7,000 youth participants in diamond and multi-purpose field sports

1,175 youth participants in after-school, summer camp and holiday camp programs

5,207 adult and senior fitness center memberships

30,000 visitors attended Cracker Christmas at Fort Christmas Historical Park

4,100 visitors attended the Fort Christmas Bluegrass Festival

2,300 visitors attended the 13th annual Mayor's Jazz in the Park

1,400 students and teachers attended the Fort Christmas Historical Park Florida Living History Festival

500 youth attended Fish-4-Fun events at Blanchard Park, Barnett Park, Bear Creek Recreation Complex, and Bithlo Park

15 Movies in the Park

10 Senior **Fish-4-Fun** events hosted at the Renaissance Senior Center

2 groundbreaking events, including the Lake Apopka Connector Trail and Watermark Park

2 ribbon-cutting ceremonies, including the reopening of the West Orange Trail Bridge and Barber Park Skate Park

1 grand opening event for Bentonshire Park

Orange County Regional History Center

The History Center's Sixth Annual Women's History Breakfast honored Mable Butler, Linda Chapin, Martha Haynie, Glenda Hood and Mary I. Johnson — trailblazing women who broke barriers in elected leadership roles in Orlando and Orange County.

7,812 new collection items acquired

15,485 catalog records updated

45% increase in Trick-or-Treat Safe Zone attendance

7,657+ volunteer hours contributed in support of community programs.

8,998 students visited the museum on field trips

7,062 community connections made through outreach initiatives

15% increase in research library requests fulfilled

$50,000 grant awarded from the Florida Department of State's Division of Historical Resources to digitize 3,000 photographs from Esquire Photographers and Orlando Sentinel collections

2 part-time museum technicians funded through the grant to catalog and digitize photographic materials documenting four decades (1960s-1990s) of Central Florida history

24 teen students participated in the inaugural Teen Council, creating an interactive GIS story map highlighting key moments in Orange County history and comparing historic and contemporary community images

2 Golden Quill Awards received at the Florida Historical Society's annual Public History Forum, honoring Reflections magazine and "The Way We Were" series in the Community Paper

25 years since the historic 1927 courthouse in downtown Orlando became home to the History Center

History Center Exhibitions

From Pinewood to Pillars: Orange County's Historic Courthouses
(February 1, 2025 – April 27, 2025
Explored 160 years of courthouse history in Orange County

Orlando Collected
(April 12, 2025 - January 19, 2026)
Celebrated the City of Orlando's 150th anniversary through 150 historic objects

Highwaymen Kids
(April 19, 2025 – May 18, 2025)
Featured more than 400 young artists creating Florida landscapes inspired by The Highwaymen

The 85'ers
(May 10, 2025 – October 26, 2025)
Highlighted Central Florida's connection to the first U.S. Women's National Soccer Team

125 Years of Audubon in Florida
(November 8, 2025 – February 8, 2026)
Examined the legacy of the Audubon Society of Florida in protecting birds and their habitats



Orange County Convention Center

184
Total events hosted

$4.6 billion
Total Economic Impact

2 million
Total Attendance

Top 10 Events

AAU Junior National Volleyball Championships 2025
308,415
Attendees
$782,140,440
Economic Impact

MEGACON Orlando 2025
180,000
Attendees
$456,480,000
Economic Impact

Sunshine Volleyball Classic 2025
172,225
Attendees
$436,762,600
Economic Impact

Allstar World Championship 2025
70,000
Attendees
$177,520,000
Economic Impact

Premiere Orlando 2025
50,000
Attendees
$126,800,000
Economic Impact

AHR Expo
43,000
Attendees
$109,048,000
Economic Impact

IAAPA Expo
41,429
Attendees
$105,063,944
Economic Impact

PGA Show 2025
33,000
Attendees
$83,688,000
Economic Impact

InfoComm 2025
30,998
Attendees
$78,610,928
Economic Impact

FABTECH 2024
30,000
Attendees
$76,080,000
Economic Impact

**Event numbers from FY24-25.*

Grand Concourse Expansion

$560 million
Grand Concourse Expansion project to enhance the North-South Building

44,000 square feet
Additional meeting space

100,000 square-foot ballroom
New flexible, high-capacity event venue

2029
Anticipated construction completion

Awards and Recognitions

- Graphic Design USA (GDUSA) presented the OCCC's Marketing and Communications team with two GDUSA Digital Design Awards for the Event Planning Guide and Economic Impact Infographic.
- Smart Meetings recognized the OCCC as a 2025 Smart Stars Best Convention Center winner.
- The National Association of Counties (NACo) honored the OCCC with a 2025 Achievement Award for its Great Solar Giveaway program.
- The Public Relations Society of America (PRSA) Florida Sunshine District Radiance Awards presented the OCCC Marketing and Communications team with an Award of Commendation for its economic impact video.



Orange County Corrections

The Orange County Jail is the 4th largest jail in the State of Florida.

41,876
Orange County Jail bookings

3,111
Average daily jail population

3,000 – Criminal justice professionals from across the nation attended the American Correctional Association National Conference, co-hosted by the Orange County Corrections Department

2 – Internal Resource Fairs hosted by Community Corrections to help soon-to-be-released inmates connect with services that support successful reentry

3 – Inmate Construction Program graduations celebrated. The six-week program, in collaboration with Valencia College, provides hands-on construction training, industry certifications and connections to potential employers upon release

2 – Narcan (naloxone) distribution boxes installed at the Orange County Jail. The boxes are available to the public, and each contains two doses to help reverse an opioid overdose

9 – External agency inspection teams evaluated OCCD during the annual review, with the department exceeding Florida Model Jail Standards (FMJS)

250 – Attendees participated in the 4th Annual Community Resources Fair, which brought together a wide range of services to support successful reintegration

50 – Community events supported by the OCCD Honor Guard, including parades, memorial services and the State of the County.



Orange County Fire Rescue

On June 18, 2025, Orange County Fire Rescue held a ribbon-cutting ceremony for its new, state-of-the-art training center.

20,571
Fire calls

115,004
EMS calls

6,206
Other service calls

11
Fleet additions, enhancing response capabilities



Station 32 – Orange County Fire Rescue's newest fire station became operational

2 – Community engagement events, including:

Ignite – the inaugural girls summer camp designed to introduce young women to fire service

Fire Rescue International – the world's premier fire conference bringing together fire service professionals from across the nation

1 – Historic change of command, as Fire Chief Anthony Rios was sworn in as Orange County Fire Chief

Health Services



Animal Services

Outcomes and Community Impact

91% – Live release rate for dogs
88% – Live release rate for cats
15,315 – Domestic animal impounds
34,577 – Requests for citizen response handled
67,619 – Shelter visitors
17,796 – Volunteer hours logged
5,236 – Community service hours completed
2,421 – Pets fostered (note: this does not represent 2,421 foster parents)

Enforcement

34,577 – Requests for citizen response handled
1,660 – Citations issued
3,138 – Bite reports investigated

Clinic

16,851 – Vet exams performed
7,831 – Spay/neuter surgeries completed
763 – X-rays taken
106 – Pets sponsored for heartworm treatment

Kennel

6,680 – Dog impounds
8,635 – Cat impounds
18,522 – Behavior observations recorded

Communications and Placement

8,466 – Pet adoptions
1,116 – Pets reclaimed by owners
2,421 – Pets fostered
681 – Pets fostered by OCAS staff

Medical Director

- In collaboration with AdventHealth (Downtown Orlando), the Office of the Medical Director established a procedure to transport cardiac arrest patients to AdventHealth's Comprehensive Resuscitation Center, where heart-lung bypass (ECMO) treatment may improve survival outcomes.
- The Office of the Medical Director manages and maintains **329** automated external defibrillators (AEDs) across more than **70** Orange County facilities, helping prevent death and disability from cardiac arrest outside of hospital settings.



Medical Clinic

$2.47 million – Value of free medications provided through Patient Assistance Programs
233 – Community outreach events conducted by the County Outreach Awareness Community Health (COACH) team
2,843 – Individuals received free health screenings and wellness education
$1.2 million – Value of donated specialty care services through the Volunteer Healthcare Provider Program
1,461 – Volunteer hours donated through the Volunteer Healthcare Provider Program
2,469 – Patient visits
404 – New patients served through the Internal Medicine Residency Clinic

Mosquito Control Division

Construction of a new state-of-the-art Mosquito Control facility on Powers Drive was completed, expanding capabilities for mosquito mitigation, prevention and arbovirus research. The team is expected to transition to the new facility in 2026.
381,655 - Acres treated for adult mosquito control
5,258 - Acres of water treated for mosquito larvae control
2,240 - Public service request received
50 - Cases requiring intensive control operations due to active mosquito-borne disease

Office for a Drug-Free Community

2,781 - Individuals served through Opioid Navigator Teams funded by the Office for a Drug-Free Community. These teams, located at Orlando Health and AdventHealth, include Licensed Clinical Social Workers and Certified Recovery Peer Specialists who help residents navigate recovery services.
Nearly $2 million in National Opioid Settlement funding was contributed to support:

- A mobile treatment clinic
- Four hospital-based navigator teams
- Three case managers
- Three Certified Recovery Peer Specialists serving Orange County Drug Court and the County Jail
- Program support staff
- Temporary housing and transportation assistance for residents in recovery.

Planning, Environmental and Development Services



Epic Universe Grand Opening

1,150 – Permits issued

34,000 – Inspections conducted at the 750-acre Epic Universe theme park, the largest single development project ever reviewed by the County's Building Safety Division

$2 billion – Estimated boost to the Florida economy

17,500 – New jobs created

Neighborhood Services Division

33,519 – Code Compliance inspections conducted

16,590 – Code Compliance cases processed

3,263 – Property Maintenance cases

7,083 – Nuisance cases

5,950 – Zoning cases

84% – Violations brought into compliance

186 – Properties improved through removal of trash, junk and debris

$305,170 – Grants awarded to 27 neighborhood associations for beautification and sustainability projects enhancing entryways and common areas

490 – Community meetings attended to educate residents about grants, workshops and cleanups opportunities

1,255 – Residents assisted with consumer affairs matters, facilitating more than $206,604 in refunds returned to consumers

Environmental Protection Division (EPD)

473.34 acres – Conservation land acquired through the Green PLACE Program.

2,234 acres – Sensitive land preserved through Green PLACE since 2021, following evaluation of 1,686 parcels, appraisal of 142 parcels and approval of 47 acquisition contracts

1 – Grand opening: Greeneyes Wildlife Preserve, marking a conservation milestone

476 – Environmental permits issued

12,892 – Commercial, residential and development plans reviewed

5,205 – Environmental inspections conducted on wetlands, industrial facilities, petroleum storage tanks, private landfills, construction sites and more

302 – Volunteers participated in the Environmental Volunteer and Internship Program (eVIP), contributing 2,093 hours supporting environmental initiatives

Building Safety Division

71,500 – Building permits issued

232,500 – Inspections performed

2,381 – Solar permits issued

$2.34 billion – Development value of newly permitted projects

8,510 – Residential units permitted

Housing Division

$161.9 million – Allocated in Community Development Block Grant – Disaster Relief Funding to address damage caused by Hurricane Ian

1 – New program launched: Orange County Recovers, utilizing Community Development Block Grant – Disaster Relief funding to assist residents with repairs from Hurricane Ian or Hurricane Milton

1 – New webpage launched: Housing for All, allowing residents to track Affordable Housing Trust fund allocations and projects

Planning & Zoning Divisions

Vision 2050 and Orange Code were adopted by the Board of County Commissioners after nearly a decade of development. While implementation is currently on hold due to legislation, adoption represents a major milestone and the County's first comprehensive growth management overhaul since the early 1990s.

267 – Applications received for Ready Set Orange, a 16% increase over the previous year, as more homeowners pursue construction of accessory dwelling units (ADUs)

1 – New community engagement portal launched: Engage Orange, allowing residents to track development projects and public meetings, ask questions, provide feedback and stay informed about PEDS programs and services

Public Works

Development Engineering

8,212 permit and plan reviews completed across residential, commercial and subdivision projects
38 plats recorded
30 new submissions received
44 plats currently under review
16 Certifications of Completion issued
27 maintenance acceptances for new subdivisions

Fiscal & Operational Support

$924,188 purchases by Stockroom Operations supporting field activities
$347,970 in materials issued to support field activities
680 signalized intersections supported by the Traffic Stockroom
300 school zones supported by the Traffic Stockroom
703 public records requests processed
18 GIS dashboards managed
22 GIS layers updated
73 GIS requests fulfilled
1 paperless process implemented department-wide for invoices, change orders and purchase requests

Highway Construction

Nearly 900 ADA-compliant curb ramps constructed
6 miles of sidewalk constructed
Oversees major roadway, bridge, intersection and drainage projects, along with trail and water quality improvement projects

Public Works Engineering

8.1 miles of new sidewalks installed
16.8 miles of roadway lighting installed
3.3 miles of median landscaping completed
5 major roadway improvement projects advanced through final design, permitting and bidding, including Ficquette Road, All American Boulevard/Kennedy Boulevard, Sand Lake Road, New Independence Parkway, and Flemings Road

Roads & Drainage

178 lane miles paved to maintain and improve roadway conditions
1 million square feet of sidewalks repaired
Nearly 13,000 citizen inquiries responded to help keep roadways safe and operational
Completed multiple major drainage improvements to reduce localized flooding

Stormwater Management

Rehabilitated critical stormwater infrastructure to improve system reliability and enhance flood protection in vulnerable areas, including the Long Lake Outfall Phase II Pipeline and the Big Sand Lake Outfall

Traffic Engineering

154 speed cushions installed
56 speed feedback signs installed
6 directional median openings installed to improve traffic flow
1,295 ADA curb ramps constructed to improve pedestrian accessibility
5 new traffic signals installed
9 existing traffic signals upgraded to enhance operations

Transportation Planning

5,000 land development projects reviewed
$11 million secured through proportionate share agreements
$6 million in transportation impact fee credits processed to support infrastructure improvements
1 International Drive Pedestrian Bridge Study completed, recommending an elevated crossing at Sand Lake Road and International Drive to improve pedestrian safety and mobility



Sustainability

Highlights

$500,000 in new grant funding secured
1.96 MW solar capacity added
$261,128 savings achieved through reduced building energy use
158,552 community critical assets evaluated for flood vulnerability
25,000+ views of Orange County Earth Month videos
1,400+ participants across 19 Earth Month events
1,000+ residents surveyed regarding a residential composting pilot
179 buildings participating in the U.S. Department of Energy Better Buildings Challenge
96 participants in the Orange County Vulnerability Assessment
10 staff members earned LEED Green Associate accreditation

Delivering Savings Through Efficiencies

Across the County's more than 12 million square feet of building space, efficiency investments continue to generate measurable savings. LED lighting conversions, reflective roof coatings and clean energy installations are reducing energy consumption while lowering long-term maintenance costs.

- $700,000 in annual projected savings at the Orange County Convention Center from upgraded lighting
- $11 million in projected lifetime savings from the new 2.2 MW solar array at the Orange County Convention Center
- $15,000 in annual savings at two County-operated facilities from LED lighting upgrades
- $650,000 in annual projected savings from two large solar installations at facilities with 24-hour operations
- $6 million in projected savings in cooling and replacement costs from nine reflective roofing upgrades

Earth Month

In April, Orange County celebrated Earth Month with a wide variety of activities throughout the County, encouraging residents to learn about sustainability and appreciate our beautiful natural world.

- 87 social media posts highlighting Earth Month activities
- 900 visitors at the Tibet-Butler Preserve learned about Florida's natural landscapes and wildlife
- 10 Orange County departments participated in Central Florida Earth Day
- 25 Sustainability Tips videos produced, generating more than 25,000 views



Utilities

Orange County Utilities remains committed to providing safe and reliable water and solid waste recovery services while innovating for a better tomorrow.

Population Served

660,000 curbside garbage and recycling services

855,000 water service across 474 square miles

415,000 reclaimed water service

1,124,000 wastewater service across 667 square miles

Operations

71 million gallons of drinking water produced daily

62 million gallons of wastewater treated and beneficially reused each day

4,924 miles of underground pipe maintained, including 714 miles of reclaimed water lines

12,344 fire hydrants maintained

8,000+ commercial, subdivision and roadway development plans reviewed

48.7 million garbage, recycling, yard waste and large item curbside collections

1.4 million tons of waste landfilled

55,000 tons of recycled material diverted from the landfill

2.82 million water meter readings completed

15,227 walk-in and drive-thru customer visits

290,109 customer service calls handled

Solar Shines Bright

In early 2025, Orange County commemorated the one-year anniversary of the County's largest ground-mounted solar array, located at the Northwest Water Reclamation Facility. Spanning the length of three football fields, the 2-megawatt solar installation generates enough energy to offset up to 60 percent of the facility's power use, resulting in an estimated $400,000 in annual savings.

The solar array supports the Mayor's Sustainable Operations & Resilience Action plan and contributes to Orange County's goal of achieving 100 percent clean, renewable energy by 2035.

Septic 2 Sewer Progress Continues

Since 2021, Orange County has partnered with the St. Johns River Water Management District, the Florida Department of Environmental Protection and local residents to transition homes from septic systems to sewer connections. This effort helps protect water quality by reducing the flow of excess nutrients into springs, lakes and rivers.

As of spring 2025, 500 homes have been successfully connected to the sewer system through the Septic 2 Sewer program. Each new connection helps reduce environmental impacts on nearby waterways, including Wekiwa Springs and the Wekiva River.

To mark the milestone, County leaders and partners participated in a commemorative event highlighting the importance of continued collaboration to protect Central Florida's natural resources.

A New Day for Curbside Collection

In December 2025, the Solid Waste Management Division successfully transitioned all residential curbside customers to an updated collection schedule designed to improve efficiency and boost recycling quality.

The New Day initiative introduced a standardized approach ensuring that recycling carts (blue lid) and garbage carts (green lid) are collected on separate days. Recycling and yard waste collection days now occur prior to garbage and large item pickup days, creating a safer and more efficient process.

The updated schedule also addresses space limitations in residential areas such as cul-de-sacs, where maintaining three feet of clearance between carts can be challenging. Supported by a comprehensive communications campaign and an online schedule lookup tool, more than 230,000 households adjusted to the new schedule with minimal disruption.



Leadership Team - Mayor's Office



Roseann Harrington
Chief of Staff



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Deputy Chief of Staff



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Director of Communications



Kelley Teague
Director of Legislative Affairs



Alissa Torres
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Ronda Robinson
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Deputy County Administrator



Danny Banks
Deputy County Administrator



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Ralphetta Aker, JD
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Carrie Black
Chief Sustainability & Resilience Officer



Anne Kulikowski
Director of Administrative Services



Joe Kunkel P.E.
Director of Public Works



Rafael Mena
Director of Information Systems & Services



Kurt Petersen
Director of Office of Management & Budget



John Petrelli, CPCU, AIC, ARM, AICM
Director, Risk Management and Professional Standards



Dr. Raul Pino
Director of Health Services



Chief Louis Quinones
Orange County Corrections



Chief Anthony Rios
Orange County Fire Rescue



Mark Tester
Executive Director Convention Center



Venerria Thomas
Director of Community & Family Services



Ed Torres
Director of Orange County Utilities



Tanya Wilson, AICP
Director of Planning, Environmental & Development Services

Reflecting Back, Looking Forward

Resident Resources

Mayor Demings' Digest - www.ocfl.net/mayor

311 - www.ocfl.net/311

Orange County Website - www.ocfl.net

The Source - www.ocfl.net/thesource

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