

Commercial Water and Wastewater Rate Increases

Orange County Utilities is committed to providing safe and reliable water and wastewater services at fair rates to our customers. While commercial accounts make up 3% of our total water customers, they consume 40% of the water we produce and distribute. Similarly, they make up 5% of our wastewater customers and produce 54% of the wastewater we collect and treat.

To ensure fair rates for everyone and reduce the current rate inequity between residential and commercial customers, Orange County Utilities commercial customers will see rate increases effective October 1, 2023. On October 1 for the next five years, the water volume charge for those with a 1" meter or larger will increase 5% each year, while the water fixed monthly charge will increase at the regular 3% annual rate. During the same five-year period, the wastewater volume charge for all commercial customers, regardless of meter size, will increase 10% each year on October 1, and there will be no increase to the wastewater fixed monthly charge.



Visit www.ocfl.net/BillCalculator or contact a customer service representative at Utilities.Information@ocfl.net or 407-836-5515 for help estimating future bills based on current consumption patterns.

Para más información, por favor llame al Departamento de Servicios Públicos del Condado de Orange y pida hablar con un representante en español. El número de teléfono es 407-836-5515.

March 2023

WATER SAVING TIPS

- 💧 Install and program Wi-Fi enabled irrigation timer
- 💧 Ensure rain sensors are working properly
- 💧 Install EPA WaterSense fixtures
- 💧 Limit irrigation to only what's needed: 30 minutes for rotors; 15 for sprays

Visit occonservewater.net/commercial for more ways to save water and reduce your monthly bill.

