

AT A GLANCE

An updated county ordinance transfers ownership, testing, repair, and replacement of residential backflow devices to Orange County Utilities.

A \$3 per month fee for a residential property with a backflow preventer device will start January 1, 2018.

Under this program, Orange County Utilities residential customers no longer have to maintain their backflow preventer to comply with state law. Orange County Utilities provides this service, giving residents peace of mind while keeping our water supply safe.

COMMERCIAL PROPERTIES

Backflow preventer tests, repairs, replacements, and reports remain the responsibility of the property owner and must comply with Orange County Utilities requirements.

CROSS CONNECTION CONTROL PROGRAM



Questions?

Orange County Utilities
Water Division

Website: www.ocfl.net/CrossConnection

Email: Water.Backflow@ocfl.net

Phone: 407-836-6970

Para más información, por favor llame al Departamento de Servicios Públicos del Condado de Orange y pida hablar con un representante en español. El número de teléfono es 407-836-6970.

For more information,
please visit:

www.ocfl.net/CrossConnection

Customer Guide



DID YOU KNOW?

Orange County Utilities maintains one of the safest, highest quality drinking water systems in the nation for over 138,000 households. To enhance our excellence, beginning in 2018, we will further protect our system from potential cross connections.

Cross connections can happen when the public water supply system and potential sources of contamination or pollution are connected. Examples include:

- applying lawn chemicals with a garden hose

- using an in-ground irrigation system without a backflow preventer

- filling a swimming pool with a submerged garden hose

Backflow preventers safeguard drinking water systems from cross connections.



CUSTOMER CONVENIENCE

Under the updated Cross Connection Control Program, Orange County Utilities residential customers no longer have to hire plumbers to test and maintain devices.

Instead, these residential customers can rely on Orange County Utilities to test, repair, and replace the backflow preventers that keep contaminants from flowing into the drinking water system.



CROSS CONNECTION CHECKUP

Orange County Utilities is evaluating every connection to determine if backflow preventer devices are needed or should be replaced.

Backflow preventers come in all shapes and sizes depending on use and application. Orange County Utilities will ensure the right device is matched with the right use.

Simply put, these devices keep water flowing in the right direction.

