

# Annual Report FY 2017-2018



# Risk Management's Executive Summary

This report contains information on the losses and costs for Orange County's auto liability, physical liability, property liability, general liability and workers' compensation exposures for fiscal year 2017-2018. The report, statistics and graphs generated for the County departments are intended to assist departments in recognizing the cause and extent of their losses and to lead the departments to implement effective loss control programs and establish effective safety procedures in an endeavor to control the possible threat of an accident to employees and to lower overall costs.

Risk Management completed 41 years administrating the County's self-insurance program. Our loss control objectives are to:

- Protect the public from incidents that may arise out of Orange County Government operations.
- Protect employees, operations, and Orange County assets from losses that may result from workplace injuries, vehicular accidents, and physical damage to property.
- Prevent and control property loss by identifying and evaluating property and equipment hazards so that well engineered, properly installed, properly maintained equipment and materials provide protective features to offset these hazards.
- Minimize the financial burden incurred by the citizens and taxpayers of Orange County as a result of any accidental loss.

Risk Management's primary activities are: risk identification; risk analysis; eliminating or reducing risks; financing risks; administrating the risk management process; managing the entity's risk of loss from injuries to employees, the public and damage to property, including the expenses associated with these exposures.

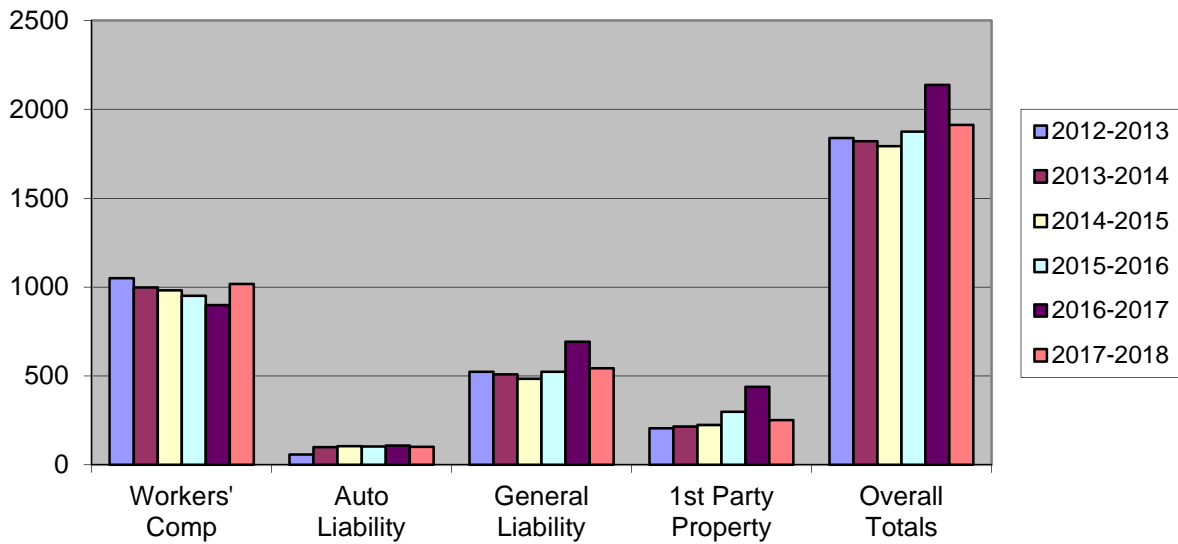
Risk Management's function is then to determine the proper mix of risk retention (self-insurance), risk transfer (insurance), and safety and environmental management.

## **Review of Claims for FY 2017-2018**

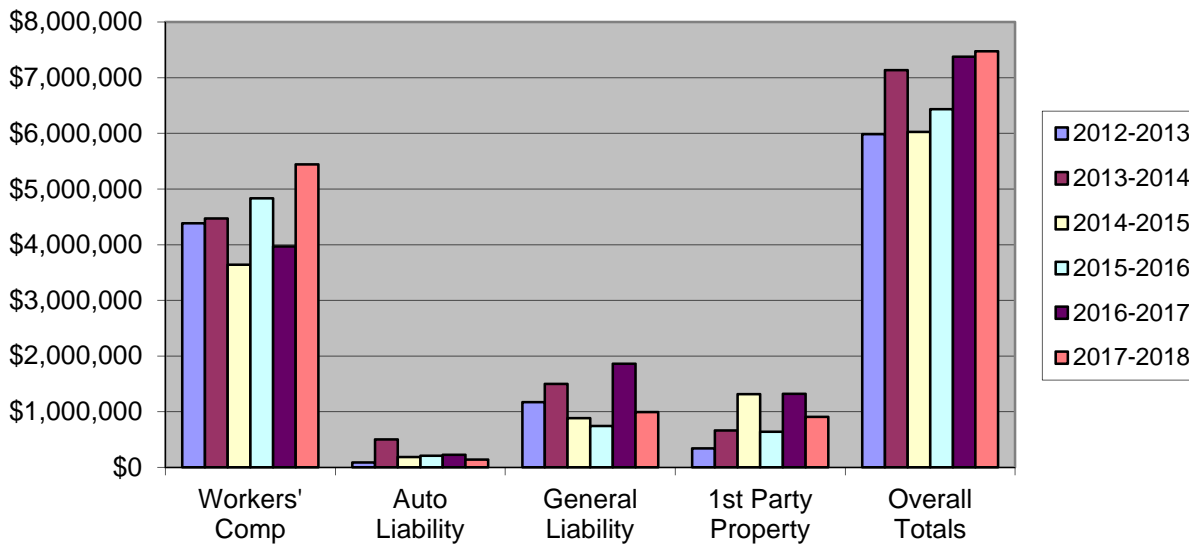
The County experienced a decrease of approximately 11% in the overall number of claims in FY 17-18 compared to FY 16-17; however, the severity of claims remained essentially flat. The primary cause for the overall decrease in frequency was due to Hurricane Irma hitting Central Florida in FY 16-17 and no named storm hit Central Florida in FY 17-18. Although frequency decreased, the overall severity did not decrease correspondingly due to two (2) primary reasons. First, there were two (2) large first party property losses in Utilities caused by fire to two (2) separate vehicles at separate locations. Second, three (3) Corrections officers suffered heart attacks, two (2) of them passed away.

The annual actuarial study recommends an overall increase of \$4.7 million in program reserves to include an additional year of losses. The recommended funding level for FY 17-18 is expected to be approximately \$44,400,000 on a discounted basis. The increase continues to reflect an increase in litigation costs for General Liability and Employment Law based claims as well as an increase in the cost of medical services for Workers Compensation claims.

**Total Cases by Coverage for Past Six Years**



**Total Incurred Cost by Coverage for Past Six Years**



## Risk Management's Primary Activities

### Risk Identification

- Monthly loss control data such as workers' compensation, liability, automobile liability and property damage claims, are used to review cases and formulate training and awareness presentations and to direct communications appropriately.

- A property database is maintained and updated on an annual basis. Risk assesses all County structures and values each property at current replacement cost.
- Many hazards are identified by inspections, audits, assessments, past experiences, departmental needs, history of accidents, trends, system evaluation, frequency, severity data and the use of specialists.
- To aid in the identification of risks, in-house safety inspections and surveys are scheduled and completed. Information from insurance inspections, fire inspections, asbestos, radon and lead-based paint surveys help isolate potential safety and health hazards. Phase I Environmental Site Assessments, environmental inspections, state compliance inspections and plan reviews help to identify risks.
- Employees are encouraged to call in safety issues and concerns, to follow the Orange County Safety and Loss Prevention Manual and to participate in safety and environmental recommendations.



### **Risk Analysis**

- Losses are evaluated and determined to be acceptable or unacceptable, and the probability of recurrence is assessed.
- Risk analysis involves the measuring of retention levels, probability of occurrence, safety analysis (frequency and severity of injuries and illnesses, equipment damages and property losses), and the cash flow analysis of the financial consequences of non-conformance in addition to the financial consequences of conformance.

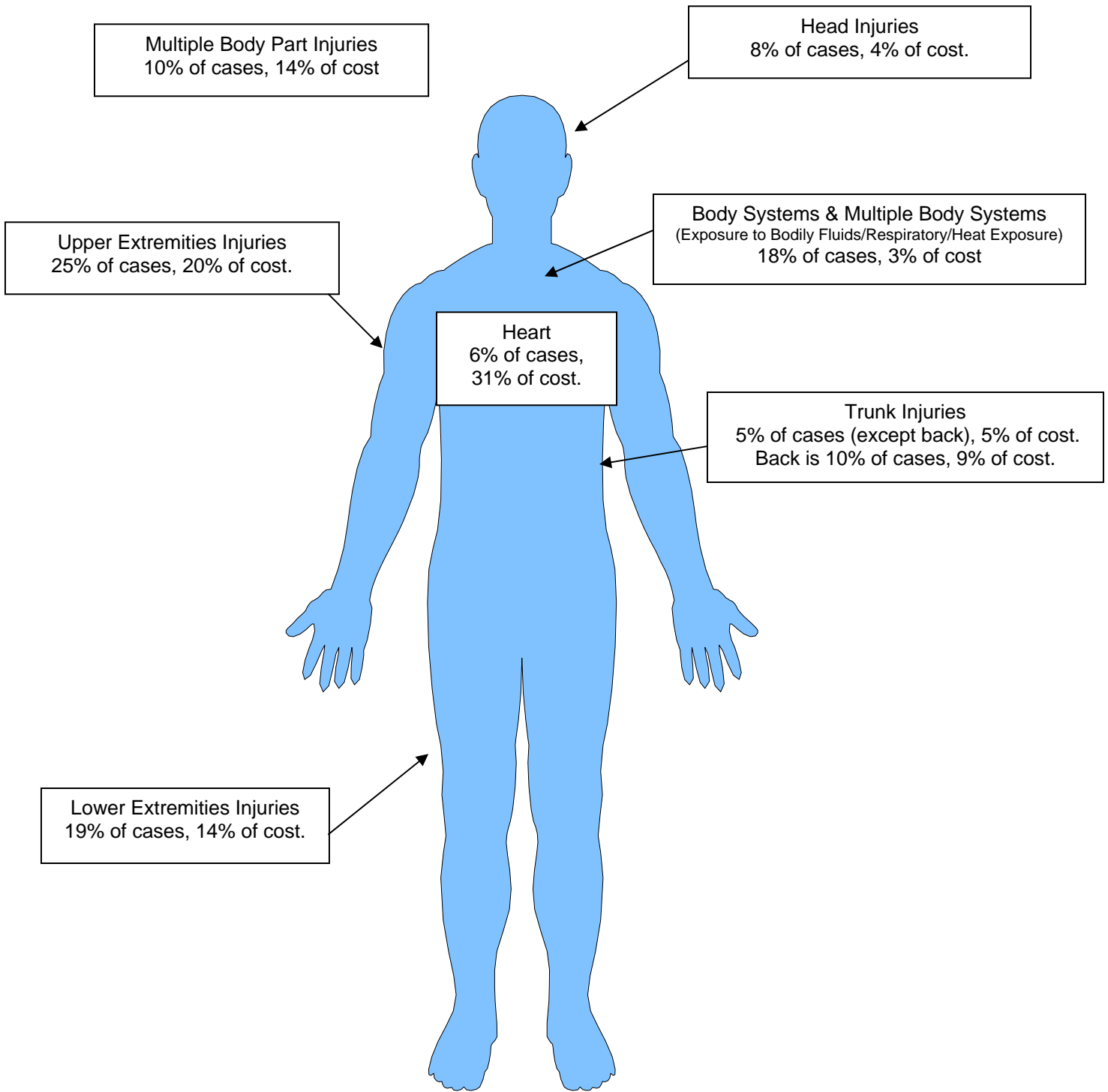
**Frequency Distribution** for County workers' compensation claims reported for FY 15-16, FY 16-17 & FY 17-18 by age, years of service, & County demographics:

Age Range	% Of Cases FY 15-16	% Of Cases FY 16-17	% Of Cases FY 17-18	Average Incurred FY 15-16	Average Incurred FY 16-17	Average Incurred FY 17-18	% Of County
>64	1	2	3	\$5,740	\$709	\$3,111	3
46 – 64	44	41	43	\$5,971	\$5,952	\$7,026	44
31 – 45	37	35	32	\$4,823	\$3,609	\$5,319	33
21 – 30	16	20	21	\$3,378	\$3,447	\$2,478	17
<21	1	2	1	\$1,064	\$927	\$887	2

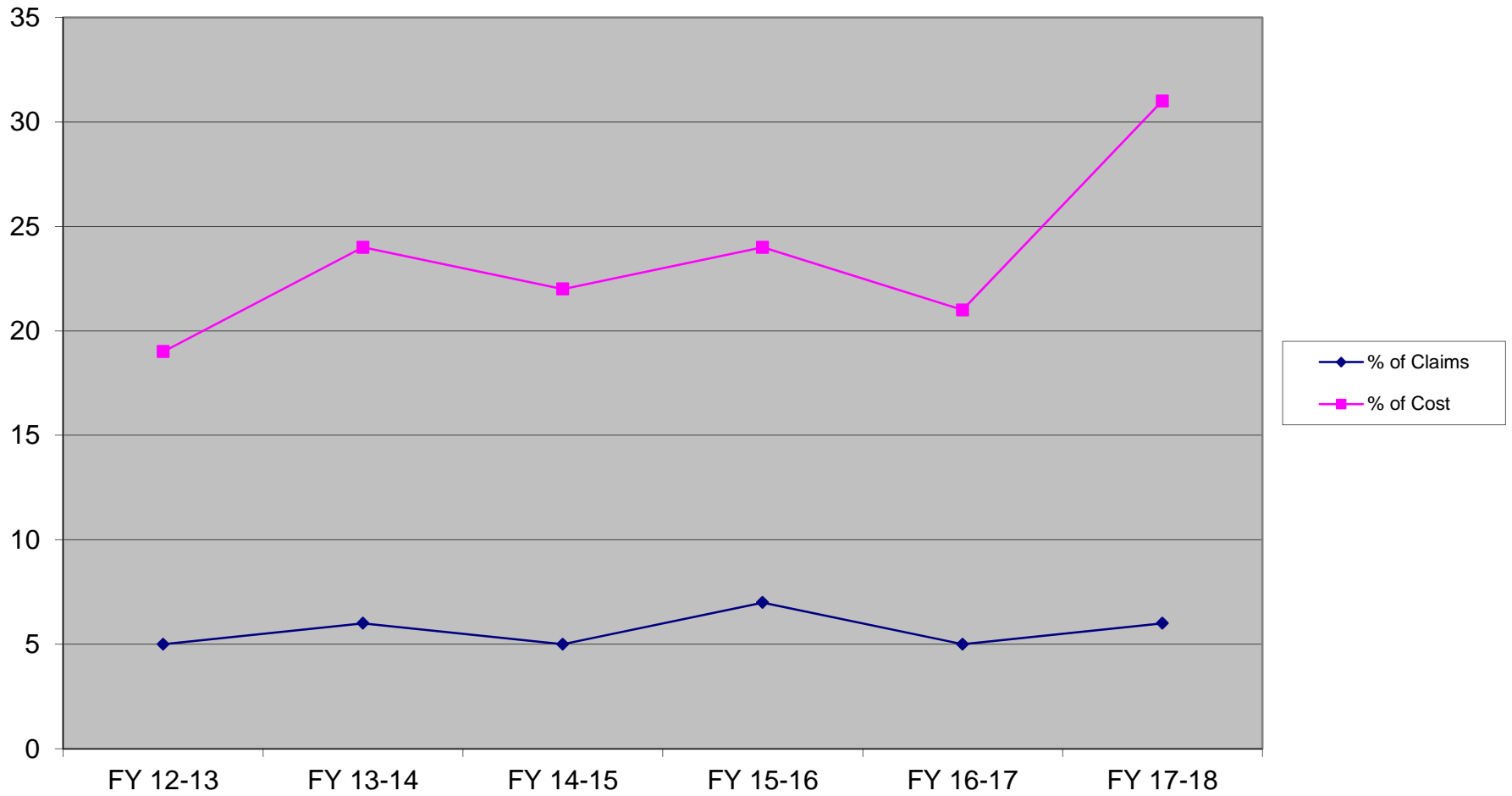
Years Of Service	% Of Cases FY 15-16	% Of Cases FY 16-17	% Of Cases FY 17-18	Average Incurred FY 15-16	Average Incurred FY 16-17	Average Incurred FY 17-18	% Of County
>20	11	9	11	\$9,854	\$5,977	\$15,463	11
11 – 20	24	26	26	\$7,141	\$5,022	\$8,686	29
5 – 10	27	23	17	\$4,653	\$5,679	\$2,990	18
<5	38	43	46	\$2,763	\$3,052	\$4,101	42

### **Top 5 Causes of Injury and Body Parts Injured by the County as a Whole**

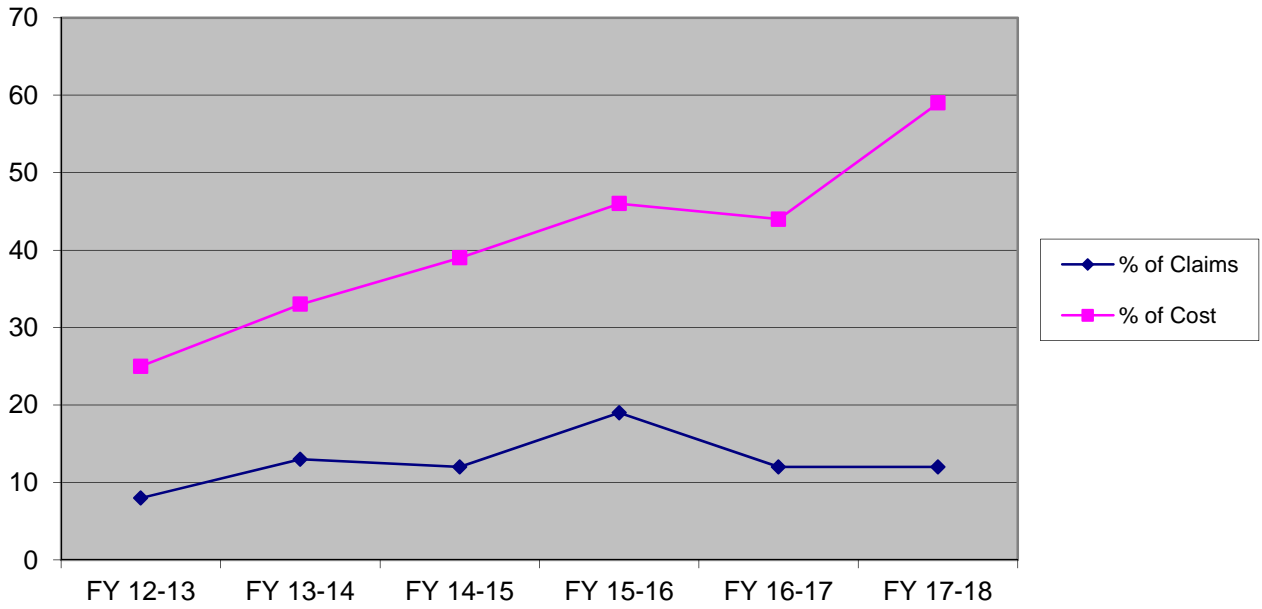
<b><u>Top 5 Causes</u></b>	<b><u>Top 5 Body Parts Injured</u></b>
1. Strain	1. Body System (TB/Meningitis/Heat Exposure/Exposure to Bodily Fluids)
2. Other Than Physical Cause of Injury (Hypertension/TB/Meningitis/Exposure to Bodily Fluids)	2. Hand
3. Struck By/Against	3. Back
4. Slips, Trips, Falls	4. Knee
5. Cut/Puncture	5. Heart



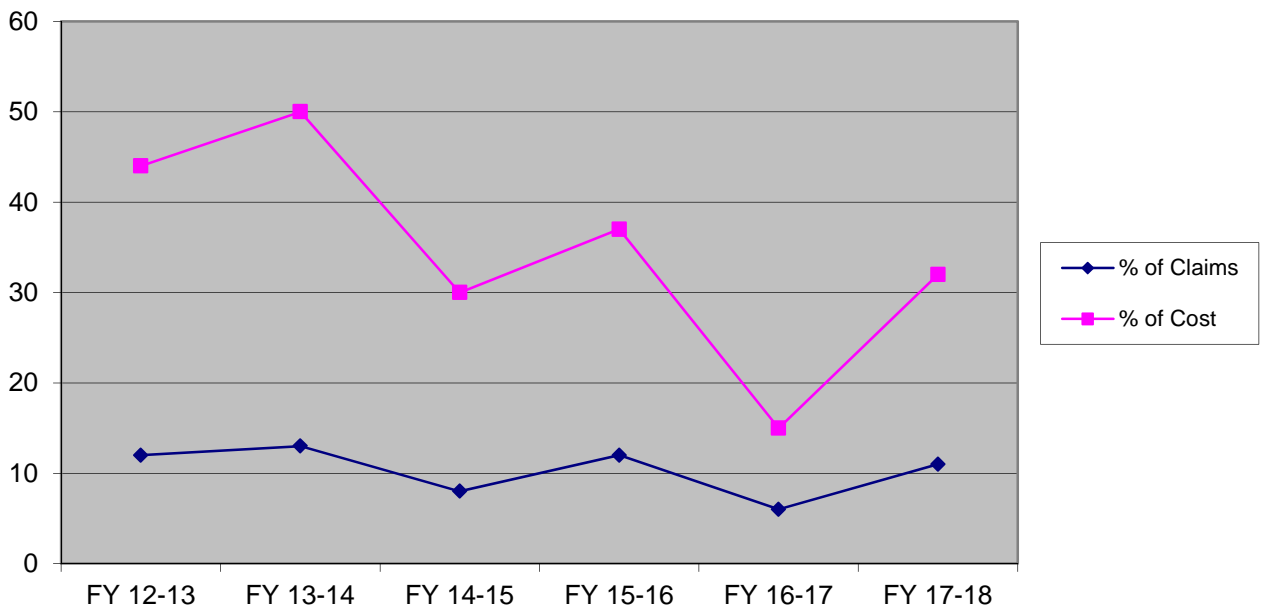
## Heart Related Claims as Percentage of Total Claims & Cost



### Corrections Heart Claims as Percentage of Total Claims & Cost



### Fire Rescue Heart Claims as Percentage of Total Claims & Cost



**Severity Distribution for Workers' Compensation (County FY 17-18)**

Severity Range	Cases	%	Incurred Cost	%
\$0.00 - \$5,000	884* (218)	87	\$779,483	14
\$5,001 - \$25,000	91	9	\$1,018,075	19
\$25,001 - \$50,000	22	2	\$757,201	14
\$50,001 +	20	2	\$2,886,405	53
<b>Totals</b>	<b>1017</b>	<b>100</b>	<b>\$5,441,165</b>	<b>100</b>

**Severity Distribution for Workers' Compensation (County FY 16-17)**

Severity Range	Cases	%	Incurred Cost	%
\$0.00 - \$5,000	779* (205)	87	\$623,836	16
\$5,001 - \$25,000	90	10	\$966,100	24
\$25,001 - \$50,000	14	2	\$535,604	13
\$50,001 +	15	2	\$1,842,229	46
<b>Totals</b>	<b>898</b>	<b>100</b>	<b>\$3,967,769</b>	<b>100</b>

**Severity Distribution for Workers' Compensation (County FY 15-16)**

Severity Range	Cases	%	Incurred Cost	%
\$0.00 - \$5,000	787* (227)	83	\$633,936	13
\$5,001 - \$25,000	117	12	\$1,367,470	28
\$25,001 - \$50,000	26	3	\$878,179	18
\$50,001 +	21	2	\$1,952,724	41
<b>Totals</b>	<b>951</b>	<b>100</b>	<b>\$4,832,309</b>	<b>100</b>

**Severity Distribution for Workers' Compensation (County FY 14-15)**

Severity Range	Cases	%	Incurred Cost	%
\$0.00 - \$5,000	854* (207)	87	\$678,139	18
\$5,001 - \$25,000	96	10	\$1,049,204	29
\$25,001 - \$50,000	18	2	\$648,726	18
\$50,001 +	14	1	\$1,266,734	35
<b>Totals</b>	<b>982</b>	<b>100</b>	<b>\$3,642,803</b>	<b>100</b>

**Severity Distribution for Workers' Compensation (County FY 13-14)**

Severity Range	Cases	%	Incurred Cost	%
\$0.00 - \$5,000	848* (251)	85	\$836,052	19
\$5,001 - \$25,000	117	12	\$1,388,984	31
\$25,001 - \$50,000	18	2	\$647,975	14
\$50,001 +	14	1	\$1,599,852	36
<b>Totals</b>	<b>997</b>	<b>100</b>	<b>\$4,472,863</b>	<b>100</b>

\*Includes Incident Only Cases (Incident Only Cases denoted in blue)

**Eliminating or Reducing Risks**

- In eliminating or reducing risks, there are four main areas in which Risk Management concentrates its efforts:



1. *Involvement and Participation*

Employees and management working together in accident/incident prevention programs, back to work programs and safety committees.

2. *Training*

Training is focused on safe procedures and practices; protective measures to take to safeguard employees, equipment and property; hazard recognition; evaluation and adherence to safety rules and regulations.

3. *Communication*

Communication is encouraged between employees and management. Between Risk Management and departments/divisions, it is accomplished through the use of seminars, training, orientation, brochures, employee handbooks, the Safety and Loss Prevention Manual, inspections and safety committees. Computer Based Training (CBT) was introduced in July 05 with Driver Education Training (DET) on the Internet.

4. *Enforcement*

Enforcement not only requires the adherence to regulations and rules it also involves management and employee participation in training, communication and commitment to a safe workplace. Reinforcing positive behavior is just as important as ensuring the employee is equipped to handle the job and has the knowledge to perform the task correctly and efficiently.

## **Financing Risks**

- In 1977, the county established a self-insurance program to fund and manage its losses and expenses associated with workers' compensation, general liability, automobile liability, and property liability.
- The County purchases general liability coverage with a \$1,000,000 deductible and limit of \$10,000,000.

In civil cases, the County relies on **Sovereign Immunity** protection provided by Florida Statute 768.28. This statute limits governmental liability for bodily injury and property damage to \$200,000 per person, \$300,000 per occurrence (can be exceeded by a claims bill). Sovereign Immunity protection does ***not*** apply to federal court cases, such as civil rights and discrimination cases.

- The County maintains a blend of self-insurance and commercial insurance to cover first-party property damage to County facilities and is structured as follows:
  - First \$2,500 - Responsibility of the department/division.
  - \$2,501 - \$500,000 – Covered by the County's self-insurance program.
  - All claims over \$500,000 – Covered by the commercial insurance program.
  - All claims associated with named windstorm and hail are subject to a 2% unit of insurance deductible with a maximum of \$10,000,000.

The per occurrence limit is \$1,000,000,000 for all perils except as described below:

- Windstorm and Hail (other than named windstorm and hail) \$500,000,000
- Named Windstorm and Hail \$100,000,000
- Earthquake \$50,000,000
- Flood \$50,000,000

- If a third party damages County property, the County's third party administrator handles the subrogation claim.
- The calculation of each department's self-insurance charge is estimated on the total cost of the self-insurance program. Charges are allocated to each department based on its exposure base (represents the type and amount of risk exposure); frequency of claims (four year average of claims filed, then based on the departments percentage of claims in relationship to the total average number of claims for workers' compensation, auto liability and general liability self-insurance program); severity of claims (four year average of the total amount paid, then based on its percentage of the average amount paid in relationship to the total average number of claims for workers' compensation, auto liability and general liability self-insurance program). Property is determined based upon insured values. If a department is non-compliant with safety recommendations, the charges may include a surcharge.

### **Administrating the Risk Management Process**

- The Risk Management Committee is responsible for monitoring operations of the self- insurance program, recommending and implementing program policies, strengthening risk management and safety, and reviewing and approving claim payments. The committee meets weekly and is currently comprised of representatives from the Comptroller, Office of Accountability, Supervisor of Elections, Corrections, Convention Center, CEDS and Fire Rescue. A rotational plan for committee membership has been developed so that all departments will have the opportunity to serve and participate.
- The County contracts with a claims adjusting company, Third Party Administrator (TPA), to investigate and process (adjust) claims. The TPA has licensed adjusters for workers' compensation, auto liability, general liability, and property damage. Effective 12/12/17, CCMSI became the new TPA for the County.
- Work related injuries (no matter how minor) are required to be reported to the injured employees' supervisor or designee. The supervisor must report the injury via telephone to the TPA.

## **Risk Management's Sections**

### **Claims Section**

The Claims Section consists of three analysts and a nurse case manager. They are responsible for the oversight of the County's TPA. The analysts facilitate the reporting and investigation of all liability and workers' compensation claims. The analysts monitor reserves on all open claims to insure proper claims funding. The nurse case manager coordinates medical care for the injured worker with approved medical care providers via the TPA. The claims section works closely with the safety section to provide a safe work environment for all Orange County employees.

The workers' compensation objectives are to:

- Replace lost income.
- Provide medical treatment and ensure that employees receive proper medical treatment.
- Encourage a proactive interest in accident and injury prevention.
- Restore earning capacity and work capability of employees through rehabilitation.
- Return the employee back to work in the shortest time possible.
- Encourage investigation of accident/incidents to preclude future injuries.

## Policy Placement and Contract Review Section

The Policy Placement and Contract Review Section is responsible for obtaining the insurance policies, providing certificates of insurance, preparing annual user charges for services, and preparing the annual budget. In the past fiscal year, a total of 518 agreements were reviewed. The goal of the section is to have reviews completed in five days. In FY 17-18, they responded to 97% of the agreements within the deadline and it took an average of two days to review each agreement.

Risk Management continues to analyze current insurance market trends and works closely with our insurance broker to aggressively pursue competitive insurance coverage. At the close of FY 17-18, the County's major insurance policies are listed:

<u>Coverage</u>	<u>Insurance Company</u>	<u>Policy Period</u>	<u>Limits</u>	<u>Deductible/SIR</u>
<b><u>WC/Employers' Liability</u></b>	Self Insured			
<b><u>Liability</u></b>				
Excess Liability	BRIT Syndicate 2987 (Lloyds)	4/1/18 - 4/1/19	\$10,000,000/occ \$5,000,000 sublimit EPL Claims Made	\$1,000,000
Environmental Liability	Chubb (Illinois Union Ins. Co) -Site Pollution: -Tank Liability (UST) -Tank Liability (AST)	4/1/18 - 4/1/21	\$7,000,000 \$1,000,000 \$2,000,000	\$250,000 \$25,000 after 1993 \$50,000 before 1993
Cyber Liability	Lloyd's Syndicate -Business Interruption	4/1/18 - 4/1/19	\$5,000,000 \$5,000,000	\$250,000 10 Hours
Corporate Counsel Malpractice	Illinois National Ins. Co.	5/26/18 - 5/26/19	\$2,000,000	\$0
<b><u>Fidelity</u></b>				
Commercial Crime	Massachusetts Bay Ins. Co.	4/1/18 - 4/1/19	\$5,000,000	\$50,000
<b><u>Property</u></b>				
2018 Renewal (including TRIA)		4/1/18 - 4/1/19		
<b>Primary Layer \$100,000,000</b>	Westchester Surplus Lines Landmark American Ins Co Everest Indemnity Ins Co Starr Surplus Lines Ins Co AXIS Surplus Lines Ins Co		\$20,000,000 \$15,000,000 \$10,000,000 \$10,000,000 \$7,500,000	\$500,000-AOP 2% Wind/Hail \$10 mil max
	Westport Insurance Co. Ironshore Specialty Ins Co Arch Specialty Insurance Colony Insurance Co. Endurance American Specialty		\$13,500,000 \$7,500,000 \$6,500,000 \$5,000,000 \$5,000,000	\$50,000,000
<b>1st Excess Layer \$300,000,000 xs \$100,000,000</b>	Zurich-American Ins. Co.		\$300,000,000	\$100,000,000
<b>2nd Excess Layer \$100,000,000 xs \$400,000,000</b>	Great American Ins. Co. Landmark American Ins. Co.		\$50,000,000 \$50,000,000	\$400,000,000
<b>3rd Excess Layer \$500,000,000 xs \$500,000,000</b>	Chubb Bermuda Insurance		\$500,000,000	\$500,000,000
Vehicle & Equipment	Berkley National Ins. Co.	4/1/18 - 4/1/19	\$5,000,000	\$250,000
Boiler & Machinery	Travelers Property & Casualty	4/1/16 - 4/1/19	\$250,000,000	\$50,000
Stand Alone Terrorism	Underwriters at Lloyds	4/1/17 - 4/1/18	\$100,000,000	\$25,000

## **Safety and Loss Prevention Section**

This section provides technical assistance and training to County divisions and departments in the areas of safety, ergonomics, indoor air quality, industrial hygiene, environmental management, and loss prevention of facility structures and equipment. The objectives are to:

- Promote a safe working environment for all employees and the public.
- Promote a safe environment and create a proactive approach to safety.
- Offer safety training, education and orientation.
- Provide technical support and assistance in workers' compensation, loss control issues and insurance language.
- Conduct safety inspections and accident/incident investigations.
- Develop programs for the prevention and control of property loss.
- Coordinate activities that promote safety, health and the protection of property.
- Coordinate activities for the efficient and proper cleanup and control of contaminated sites and remediation projects.

In FY 10-11, the Safety Section changed the methodology of inspecting the County's 900 buildings/structures at 323 locations. Rather than performing a single annual inspection, the staff is required to visit each site at least on a quarterly basis. Any deficiencies are addressed immediately to the appropriate party. The theory behind this change is to address deficiencies in a more frequent, timely manner.

As part of the services provided by Risk Management, program evaluations can be completed within a few weeks to better service the departments and employees. In FY 17-18, 63 ergonomic evaluations were completed.

As part of the Safety Section's change in emphasis, their goal is to be in the field with the employees providing safety training on a daily basis. The safety training can consist of a formalized class, tailgate safety sessions or spontaneous instruction if an employee is witnessed performing a job function in an unsafe manner. It is Risk Management's goal to reduce the frequency and severity of our work related injuries. This change is designed to focus on this issue.

- **Training**

There were 45 different types of training courses offered to employees, from back safety to workplace violence. In FY 17-18, instructors conducted a total of 217 training classes. Training also includes the online Driver Education Training (DET). This class is required every three years for employees who drive a County vehicle or their own vehicle on County business. In July 2017, a new vendor was selected to provide this training. The new training is simulator based and will continue to augment this program. This training consists of the following:

1. Twelve (12) training modules assigned that address the trends observed by historical data. The modules include:
  - a. Judging Safe Distances – Modules 1 & 2
  - b. Sight, Speed and Space – Modules 1 & 2
  - c. Search and Scan – Modules 1 & 2
  - d. Hazard Recognition – Modules 1 & 2
  - e. Attention and Distraction – Modules 1 & 2
  - f. Backing
  - g. Final Quiz

2. Passing grade is 80% or greater per module. (If the employee fails to pass, they can take the module over as many times as it takes to pass.)
3. The time to complete one module is approximately 15 to 20 minutes. (If interrupted, the employee can login and complete the module at a later time/date.)

## Orange County Motor Vehicle Record Checks 4-Year Cumulative History Statistics

**Employee's Driving History for:** October 1, 2014 – September 30, 2018  
**Groups:** All Groups

### Number of Violations

Details	Number	Percentage
Total Number of Clean MVRs:	7779	76.38 %
Total Number of MVRs With 1 Violations:	923	9.06 %
Total Number of MVRs With 2 Violations:	524	5.14 %
Total Number of MVRs With 3 Violations:	378	3.71 %
Total Number of MVRs With 4 Violations:	172	1.69 %
Total Number of MVRs With 5 Violations or More:	409	4.02 %
<b>Total MVRs:</b>	<b>10185</b>	

### Types of Violations

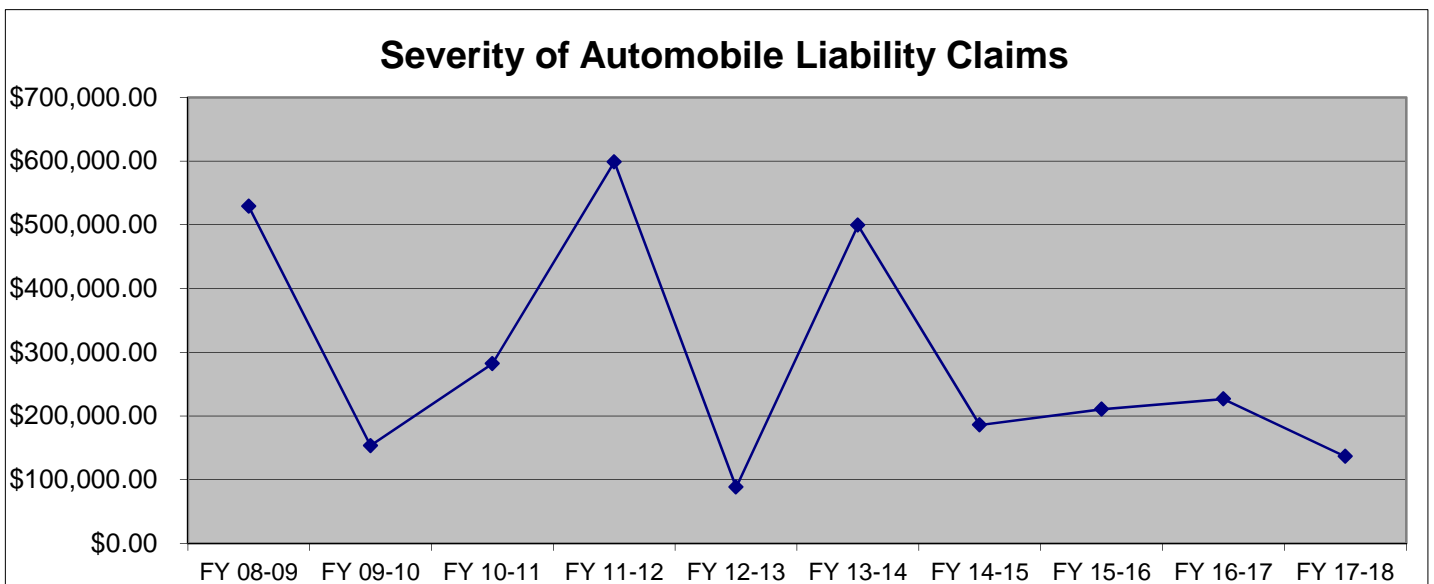
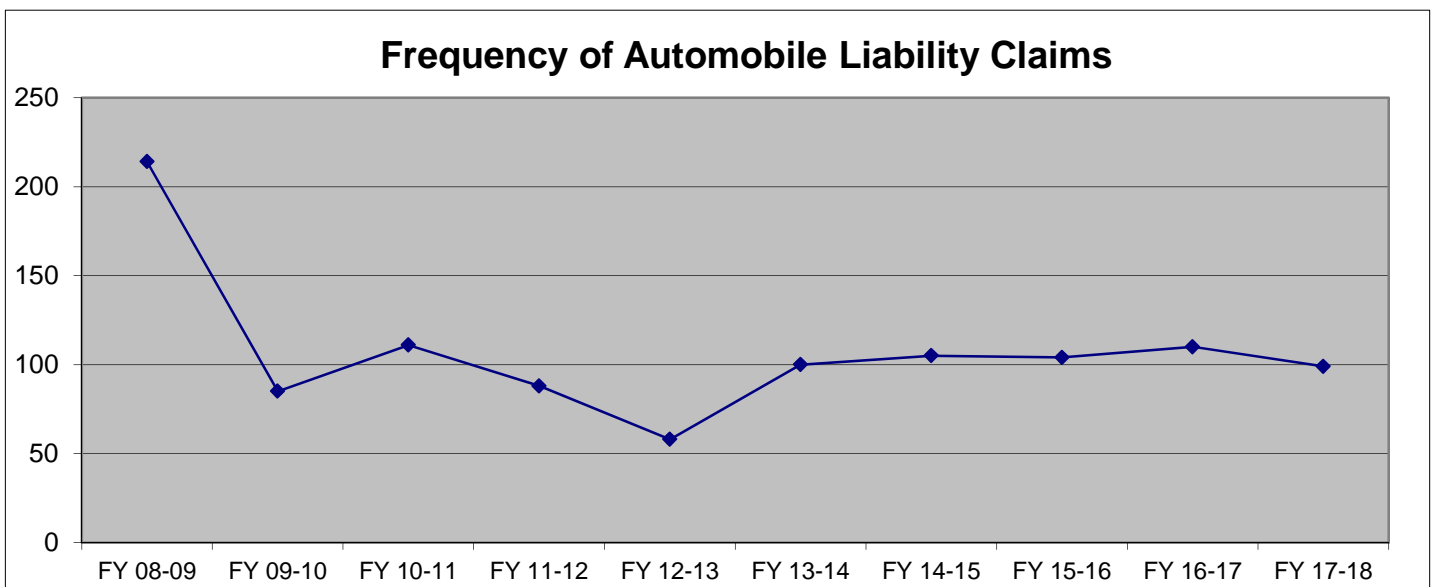
Details	Number
Total Number of Drivers With Expired Licenses:	11
Total Number of Drivers With Suspended Licenses:	146
Total Number of MVRs With Administrative Violations:	968
Total Number of MVRs With Aggressive Driving Violations:	666
Total Number of MVRs With Equipment Violations:	209
Total Number of MVRs With Right-of-Way Violations:	42
Total Number of MVRs With Speeding Violations:	483
Total Number of MVRs With Substance Violations:	38

## **DRIVECAM**

In May 2007, Orange County Risk Management began a 90-day pilot program to assess the effectiveness of the DriveCam system in reducing risky driving behavior. During this time, a 90% reduction in the frequency of violations and a 92% reduction in the severity of violations were documented.

On November 13, 2007, the Orange County Board of County Commissioners approved an installation plan that called for the installation of 250 DriveCam units in FY 07-08, another 250 units in FY 08-09 and a final group of 250 units in FY 09-10. Installation of the units began in February 2008 and was completed in December 2009. On March 15, 2011, the Orange County Board of County Commissioners approved an additional purchase and installation of 250 DriveCam units. These were installed from May 2011 thru October 2011. Additionally, cameras were installed into new vehicles from 2011 thru 2018 and the current number of vehicles with DriveCam units is 1692 or approximately 70% of the fleet.

During FY 17-18, the frequency of automobile liability claims was essentially flat with a decrease in severity. These rates are indicative of our overall average since the DriveCam program was put into place. This indicates the DriveCam program continues to be effective in modifying driver behavior and reducing accidents.



## **Environmental Loss Prevention Section**

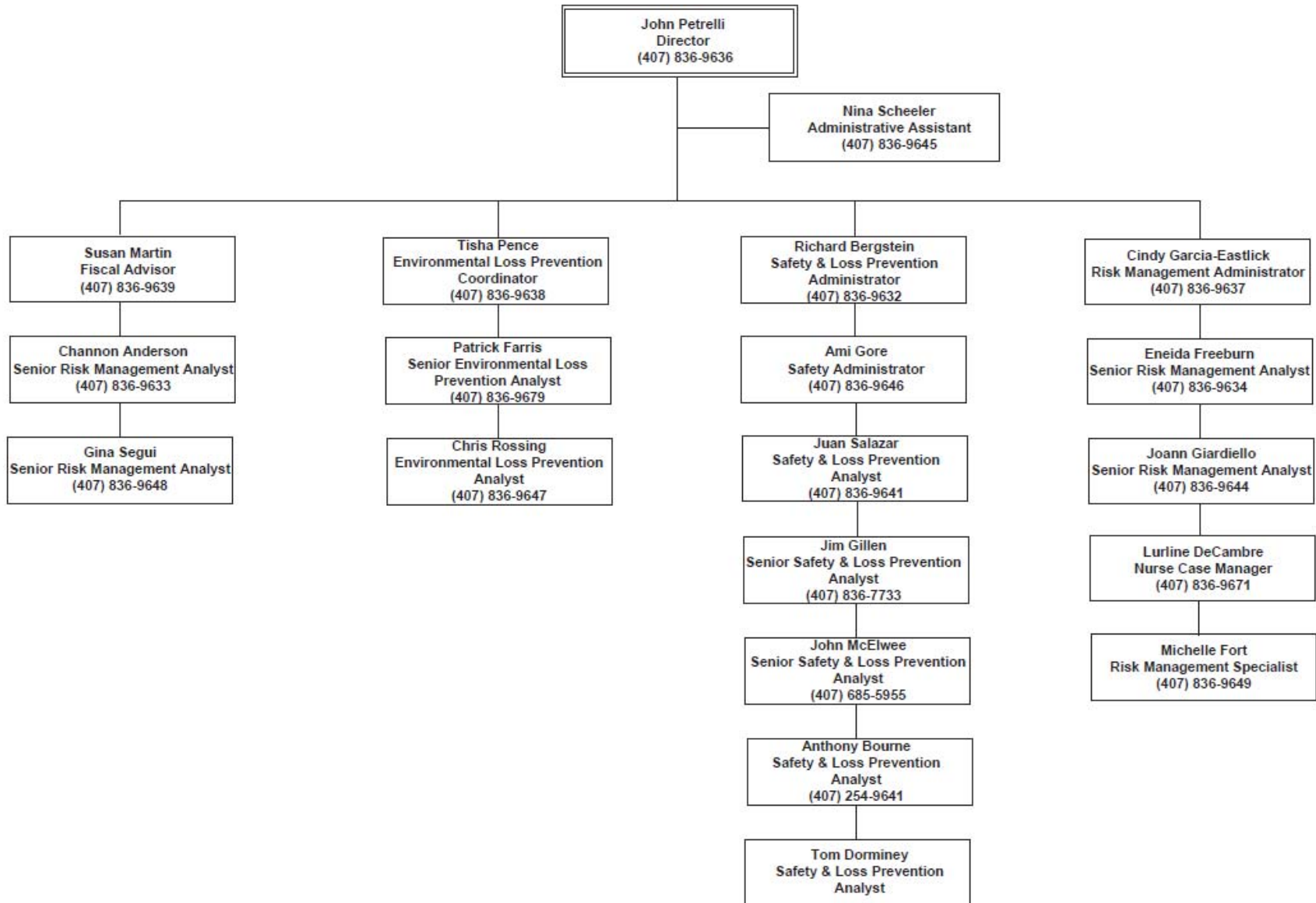
This section provides technical assistance for all environmental issues within the County. These include project management for pollution remediation, indoor air quality assessment and project management, administration of the petroleum storage tank program, asbestos and lead abatement, and the disposal of hazardous chemicals abandoned on County property. In addition to managing approximately ten (10) site assessment and remediation projects, the section completed the following activities.

<b>Type</b>	<b>Number Completed</b>
Indoor Air Quality Surveys (IAQs) - In House	22
Asbestos Containing Material Surveys (ACMs) – Code Enforcement	25
Asbestos Containing Material Surveys (ACMs) – Other Departments	32
Site Rehabilitation Completion Orders (SRCO/NFA)	5
Site Assessment Reports (SARs)	2
Post Active Remediation Monitoring (PARM) - Including Modifications	3
Phase I / Phase II Environmental Site Assessments (ESAs) - Reviewed	16
Phase I / Phase II Environmental Site Assessments (ESAs) - Consultant	7
Tank System Closures	6
Mold/ACM/HAZMAT Remediation Work – Code Enforcement	19
Mold/ACM/HAZMAT Remediation Work – Other Departments	11
Source Removals/Emergency Response	18
Well Abandonments	1
Tank System Installations	3
Remedial Action Plans (RAP/RAPMod Implementation/LSRAP/O&M)	4

Environmental assessments are conducted using the ASTM E-1527-05/1528 Phase I Environmental Site Assessment (ESA). The ASTM E-1527 and 1528 are published by the American Society for Testing and Materials (ASTM), an industry standard, and are designed to provide the necessary inquires to determine potential environmental liabilities as well as to comply with the AAI Rule (All Appropriate Inquires). It is the most comprehensive standard for land acquisition and real estate transactions. A Phase II Assessment is generally performed because of a concern brought about by the Phase I Environmental Assessment.

# Risk Management Division

10/01/2018





## Severity & Frequency by Department for All Losses

Department	Total Cases All Losses	Total Incurred Cost All Losses	Overall Severity Ranking	Total Incurred Cost % of Change from FY16-17	Overall Frequency Ranking
Corrections	322	\$2,468,215	1	78% Increase	3
Utilities	416	\$1,797,100	2	85% Increase	1
Fire Rescue	334	\$1,322,318	3	26% Decrease	2
Administrative Services	85	\$556,676	4	41% Decrease	7 - tie
CEDS	106	\$411,839	5	23% Increase	5
Public Works	309	\$384,673	6	15% Increase	4
Health Services	85	\$172,148	7	85% Decrease	7 - tie
Family Services	78	\$136,580	8	26% Increase	8
Convention Center	100	\$136,579	9	49% Decrease	6
Property Appraiser	11	\$35,959	10	138% Increase	11
Tax Collector	21	\$17,374	11	32% Decrease	10
Clerk of Courts	25	\$16,188	12	28% Increase	9
Court Admin	3	\$6,750	13	6750% Increase	13 - tie
Comptroller	6	\$4,802	14	65% Decrease	12 - tie
Supervisor of Elections	6	\$4,184	15	1584% Increase	12 - tie
Office of Accountability	3	\$3,094	16	63% Increase	13 - tie
Info Systems & Services	2	\$1,760	17	41% Decrease	14
County Admin	1	\$0	18 - tie	No Change	15
BCC	0	\$0	18 - tie	100% Decrease	16 - tie
OBT Dev Board	0	\$0	18 - tie	No Change	16 - tie
State Attorney's Office	0	\$0	18 - tie	No Change	16 - tie

## Severity & Frequency by Department for WC Claims

Department	Total Cases Workers' Comp	Total Incurred Cost Workers' Comp	WC Severity Ranking	Total Incurred Cost % of Change from FY16-17	WC Frequency Ranking
Corrections	285	\$2,274,839	1	68% Increase	1
Fire Rescue	224	\$1,061,548	2	30% Decrease	2
Utilities	148	\$660,558	3	392% Increase	3
Admin Services	27	\$464,183	4	140% Increase	8
CEDS	58	\$302,492	5	49% Increase	5
Public Works	57	\$239,784	6	44% Increase	6 - tie
Health Services	66	\$162,562	7	No Change	4
Family Services	57	\$130,891	8	39% Increase	6 - tie
Convention Center	44	\$97,203	9	14% Increase	7
Clerk of Courts	23	\$14,188	10	24% Increase	9
Property Appraiser	6	\$6,785	11	77% Increase	10 - tie
Court Admin	3	\$6,750	12	6750% Increase	12 - tie
Tax Collector	5	\$6,556	13	64% Decrease	11
Comptroller	6	\$4,802	14	65% Decrease	10 - tie
Supervisor of Elections	2	\$3,171	15	1176% Increase	13 - tie
Office of Accountability	3	\$3,094	16	913% Increase	12 - tie
Info Systems & Services	2	\$1,760	17	41% Decrease	13 - tie
County Admin	1	\$0	18 - tie	No Change	14
BCC	0	\$0	18 - tie	No Change	15 - tie
OBT Dev Board	0	\$0	18 - tie	No Change	15 - tie
State Attorney's Office	0	\$0	18 - tie	No Change	15 - tie

## Severity & Frequency by Department for GL Claims

Department	Total Cases General Liability	Total Incurred Cost General Liability	GL Severity Ranking	Total Incurred Cost % of Change from FY16-17	GL Frequency Ranking
Utilities	152	\$616,441	1	9% Decrease	2
Corrections	24	\$184,362	2	1113% Increase	5
Public Works	208	\$68,610	3	29% Increase	1
CEDS	20	\$42,033	4	1403% Increase	6
Fire Rescue	18	\$37,362	5	64% Increase	7 - tie
Convention Center	45	\$20,726	6	68% Decrease	3
Tax Collector	11	\$10,012	7	841% Increase	8
Health Services	5	\$3,550	8	100% Decrease	9
Family Services	18	\$2,075	9	2075% Increase	7 - tie
Clerk of Courts	2	\$2,000	10	73% Increase	11
Administrative Services	37	\$1,075	11	93% Decrease	4
Supervisor of Elections	4	\$1,012	12	1012% Increase	10
BCC	0	\$0	13 - tie	100% Decrease	12 - tie
Info Systems & Services	0	\$0	13 - tie	No Change	12 - tie
County Admin	0	\$0	13 - tie	No Change	12 - tie
Comptroller	0	\$0	13 - tie	No Change	12 - tie
Property Appraiser	0	\$0	13 - tie	No Change	12 - tie
Office of Accountability	0	\$0	13 - tie	No Change	12 - tie
Court Admin	0	\$0	13 - tie	No Change	12 - tie
OBT Dev Board	0	\$0	13 - tie	No Change	12 - tie
State Attorney's Office	0	\$0	13 - tie	No Change	12 - tie

## Severity & Frequency by Department for AL Claims

Department	Total Cases Auto Liability	Total Incurred Cost Auto Liability	AL Severity Ranking	Total Incurred Cost % of Change from FY16-17	AL Frequency Ranking
Fire Rescue	43	\$74,862	1	4% Decrease	1
Utilities	26	\$23,068	2	76% Decrease	2
Public Works	12	\$11,837	3	52% Decrease	3
CEDS	5	\$11,187	4	69% Increase	5
Administrative Services	6	\$10,846	5	86% Increase	4
Corrections	3	\$4,290	6	77% Increase	6
Health Services	2	\$1,372	7	52% Increase	7 - tie
Convention Center	1	\$930	8	930% Increase	8 - tie
Family Services	1	\$809	9	86% Decrease	8 - tie
Tax Collector	2	\$0	10 - tie	100% Decrease	7 - tie
Office of Accountability	0	\$0	10 - tie	100% Decrease	9 - tie
Comptroller	0	\$0	10 - tie	No Change	9 - tie
Supervisor of Elections	0	\$0	10 - tie	No Change	9 - tie
Clerk of Courts	0	\$0	10 - tie	No Change	9 - tie
Court Admin	0	\$0	10 - tie	No Change	9 - tie
County Admin	0	\$0	10 - tie	No Change	9 - tie
BCC	0	\$0	10 - tie	No Change	9 - tie
Property Appraiser	0	\$0	10 - tie	No Change	9 - tie
Info Systems & Services	0	\$0	10 - tie	No Change	9 - tie
State Attorney's Office	0	\$0	10 - tie	No Change	9 - tie
OBT Dev Board	0	\$0	10 - tie	No Change	9 - tie

## Severity & Frequency by Department for 1<sup>st</sup> Party Property Claims

Department	Total Cases Property	Total Incurred Cost Property	Property Severity Ranking	Total Incurred Cost % of Change from FY16-17	Property Frequency Ranking
Utilities	90	\$497,033	1	654% Increase	1
Fire Rescue	49	\$148,546	2	6% Decrease	2
Administrative Services	15	\$80,573	3	89% Decrease	5
Public Works	32	\$64,442	4	29% Decrease	3
CEDS	23	\$56,127	5	54% Decrease	4
Property Appraiser	5	\$29,174	6	159% Increase	8
Convention Center	10	\$17,721	7	85% Decrease	7 - tie
Corrections	10	\$4,725	8	76% Decrease	7 - tie
Health Services	12	\$4,665	9	121% Increase	6
Family Services	2	\$2,805	10	66% Decrease	10
Tax Collector	3	\$806	11	69% Decrease	9
Office of Accountability	0	\$0	12 - tie	No Change	11 - tie
Info Systems & Services	0	\$0	12 - tie	No Change	11 - tie
Comptroller	0	\$0	12 - tie	No Change	11 - tie
County Admin	0	\$0	12 - tie	No Change	11 - tie
BCC	0	\$0	12 - tie	No Change	11 - tie
Supervisor of Elections	0	\$0	12 - tie	No Change	11 - tie
Clerk of Courts	0	\$0	12 - tie	No Change	11 - tie
Court Admin	0	\$0	12 - tie	No Change	11 - tie
State Attorney's Office	0	\$0	12 - tie	No Change	11 - tie
OBT Dev Board	0	\$0	12 - tie	No Change	11 - tie

**Comparison of Claims & Costs by Department for FY 15-16, FY 16-17 & FY 17-18**

<b><u>Administrative Services</u></b>					
<b><u>Auto Liability</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	5	Total Cases	5	Total Cases	6
Total Incurred Cost	\$4,715	Total Incurred Cost	\$5,824	Total Incurred Cost	\$10,845
<b><u>General Liability</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	25	Total Cases	27	Total Cases	37
Total Incurred Cost	\$12,000	Total Incurred Cost	\$16,165	Total Incurred Cost	\$1,075
<b><u>1<sup>st</sup> Party Property</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	17	Total Cases	38	Total Cases	15
Total Incurred Cost	\$314,809	Total Incurred Cost	\$724,130	Total Incurred Cost	\$80,573
<b><u>Workers' Compensation</u></b>					
<b><u>FY 15-16 Lost Time</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	10	Total Cases	8	Total Cases	9
Total Incurred Cost	\$253,471	Total Incurred Cost	\$176,036	Total Incurred Cost	\$443,943
<b><u>FY 15-16 No Lost Time</u></b>		<b><u>FY 16-17 No Lost Time</u></b>		<b><u>FY 17-18 No Lost Time</u></b>	
Total Cases	20	Total Cases	24	Total Cases	16
Total Incurred Cost	\$24,107	Total Incurred Cost	\$17,624	Total Incurred Cost	\$20,239
<b><u>FY 15-16 Incident Only</u></b>		<b><u>FY 16-17 Incident Only</u></b>		<b><u>FY 17-18 Incident Only</u></b>	
Total Cases	6	Total Cases	6	Total Cases	2
<b><u>Total Claims</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	83	Total Cases	108	Total Cases	85
Total Incurred Cost	\$609,102	Total Incurred Cost	\$939,779	Total Incurred Cost	\$556,675

**Comparison of Claims & Costs by Department for FY 15-16, FY 16-17 & FY 17-18**

<b>Clerk of Courts</b>					
<b><u>Auto Liability</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<b><u>General Liability</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	1	Total Cases	2	Total Cases	2
Total Incurred Cost	\$5,000	Total Incurred Cost	\$1,153	Total Incurred Cost	\$2,000
<b><u>1<sup>st</sup> Party Property</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<b><u>Workers' Compensation</u></b>					
<b><u>FY 15-16 Lost Time</u></b>		<b><u>FY 16-17 Lost Time</u></b>		<b><u>FY 17-18 Lost Time</u></b>	
Total Cases	3	Total Cases	1	Total Cases	3
Total Incurred Cost	\$16,714	Total Incurred Cost	\$6,124	Total Incurred Cost	\$6,496
<b><u>FY 15-16 No Lost Time</u></b>		<b><u>FY 16-17 No Lost Time</u></b>		<b><u>FY 17-18 No Lost Time</u></b>	
Total Cases	9	Total Cases	3	Total Cases	7
Total Incurred Cost	\$10,047	Total Incurred Cost	\$5,348	Total Incurred Cost	\$7,692
<b><u>FY 15-16 Incident Only</u></b>		<b><u>FY 16-17 Incident Only</u></b>		<b><u>FY 17-18 Incident Only</u></b>	
Total Cases	7	Total Cases	11	Total Cases	13
<b><u>Total Claims</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	20	Total Cases	17	Total Cases	25
Total Incurred Cost	\$31,761	Total Incurred Cost	\$12,625	Total Incurred Cost	\$16,188

**Comparison of Claims & Costs by Department for FY 15-16, FY 16-17 & FY 17-18**

**Community, Environmental & Development Services**

**Auto Liability**

**FY 15-16**

Total Cases	9
Total Incurred Cost	\$21,610

**FY 16-17**

Total Cases	6
Total Incurred Cost	\$6,626

**FY 17-18**

Total Cases	5
Total Incurred Cost	\$11,187

**General Liability**

**FY 15-16**

Total Cases	21
Total Incurred Cost	\$25,392

**FY 16-17**

Total Cases	35
Total Incurred Cost	\$2,797

**FY 17-18**

Total Cases	20
Total Incurred Cost	\$42,033

**1<sup>st</sup> Party Property**

**FY 15-16**

Total Cases	26
Total Incurred Cost	\$28,405

**FY 16-17**

Total Cases	79
Total Incurred Cost	\$122,209

**FY 17-18**

Total Cases	23
Total Incurred Cost	\$56,127

**Workers' Compensation**

**FY 15-16 Lost Time**

Total Cases	9
Total Incurred Cost	\$103,904

**FY 16-17 Lost Time**

Total Cases	8
Total Incurred Cost	\$157,072

**FY 17-18 Lost Time**

Total Cases	11
Total Incurred Cost	\$241,402

**FY 15-16 No Lost Time**

Total Cases	40
Total Incurred Cost	\$35,029

**FY 16-17 No Lost Time**

Total Cases	48
Total Incurred Cost	\$46,108

**FY 17-18 No Lost Time**

Total Cases	40
Total Incurred Cost	\$61,090

**FY 15-16 Incident Only**

Total Cases	20
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**FY 16-17 Incident Only**

Total Cases	9
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**FY 17-18 Incident Only**

Total Cases	7
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**Total Claims**

**FY 15-16**

Total Cases	125
Total Incurred Cost	\$214,340

**FY 16-17**

Total Cases	185
Total Incurred Cost	\$334,812

**FY 17-18**

Total Cases	106
Total Incurred Cost	\$411,839



**Comparison of Claims & Costs by Department for FY 15-16, FY 16-17 & FY 17-18**

<b><u>Comptroller</u></b>					
<b><u>Auto Liability</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<b><u>General Liability</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<b><u>1<sup>st</sup> Party Property</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<b><u>Workers' Compensation</u></b>					
<b><u>FY 15-16 Lost Time</u></b>		<b><u>FY 16-17 Lost Time</u></b>		<b><u>FY 17-18 Lost Time</u></b>	
Total Cases	1	Total Cases	2	Total Cases	4
Total Incurred Cost	\$14	Total Incurred Cost	\$10,538	Total Incurred Cost	\$2,986
<b><u>FY 15-16 No Lost Time</u></b>		<b><u>FY 16-17 No Lost Time</u></b>		<b><u>FY 17-18 No Lost Time</u></b>	
Total Cases	3	Total Cases	2	Total Cases	2
Total Incurred Cost	\$6,844	Total Incurred Cost	\$3,000	Total Incurred Cost	\$1,815
<b><u>FY 15-16 Incident Only</u></b>		<b><u>FY 16-17 Incident Only</u></b>		<b><u>FY 17-18 Incident Only</u></b>	
Total Cases	1	Total Cases	0	Total Cases	0
<b><u>Total Claims</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	5	Total Cases	4	Total Cases	6
Total Incurred Cost	\$6,858	Total Incurred Cost	\$13,538	Total Incurred Cost	\$4,801

**Comparison of Claims & Costs by Department for FY 15-16, FY 16-17 & FY 17-18**

<b>Convention Center</b>					
<b><u>Auto Liability</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	0	Total Cases	0	Total Cases	1
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$930
<b><u>General Liability</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	24	Total Cases	73	Total Cases	45
Total Incurred Cost	\$37,470	Total Incurred Cost	\$65,691	Total Incurred Cost	\$20,725
<b><u>1<sup>st</sup> Party Property</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	8	Total Cases	10	Total Cases	10
Total Incurred Cost	\$0	Total Incurred Cost	\$116,040	Total Incurred Cost	\$17,721
<b><u>Workers' Compensation</u></b>					
<b><u>FY 15-16 Lost Time</u></b>		<b><u>FY 16-17 Lost Time</u></b>		<b><u>FY 17-18 Lost Time</u></b>	
Total Cases	6	Total Cases	7	Total Cases	10
Total Incurred Cost	\$68,771	Total Incurred Cost	\$60,445	Total Incurred Cost	\$66,442
<b><u>FY 15-16 No Lost Time</u></b>		<b><u>FY 16-17 No Lost Time</u></b>		<b><u>FY 17-18 No Lost Time</u></b>	
Total Cases	26	Total Cases	21	Total Cases	24
Total Incurred Cost	\$61,644	Total Incurred Cost	\$25,069	Total Incurred Cost	\$30,760
<b><u>FY 15-16 Incident Only</u></b>		<b><u>FY 16-17 Incident Only</u></b>		<b><u>FY 17-18 Incident Only</u></b>	
Total Cases	5	Total Cases	4	Total Cases	10
<b><u>Total Claims</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	69	Total Cases	115	Total Cases	100
Total Incurred Cost	\$167,885	Total Incurred Cost	\$267,245	Total Incurred Cost	\$136,578

**Comparison of Claims & Costs by Department for FY 15-16, FY 16-17 & FY 17-18**

<b><u>Corrections</u></b>					
<b><u>Auto Liability</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	0	Total Cases	2	Total Cases	3
Total Incurred Cost	\$0	Total Incurred Cost	\$2,421	Total Incurred Cost	\$4,290
<b><u>General Liability</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	9	Total Cases	13	Total Cases	24
Total Incurred Cost	\$95,778	Total Incurred Cost	\$15,202	Total Incurred Cost	\$184,362
<b><u>1<sup>st</sup> Party Property</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	4	Total Cases	12	Total Cases	10
Total Incurred Cost	\$5,944	Total Incurred Cost	\$20,000	Total Incurred Cost	\$4,725
<b><u>Workers' Compensation</u></b>					
<b><u>FY 15-16 Lost Time</u></b>		<b><u>FY 16-17 Lost Time</u></b>		<b><u>FY 17-18 Lost Time</u></b>	
Total Cases	74	Total Cases	63	Total Cases	61
Total Incurred Cost	\$1,097,588	Total Incurred Cost	\$1,242,131	Total Incurred Cost	\$2,111,194
<b><u>FY 15-16 No Lost Time</u></b>		<b><u>FY 16-17 No Lost Time</u></b>		<b><u>FY 17-18 No Lost Time</u></b>	
Total Cases	98	Total Cases	101	Total Cases	176
Total Incurred Cost	\$114,159	Total Incurred Cost	\$110,755	Total Incurred Cost	\$163,645
<b><u>FY 15-16 Incident Only</u></b>		<b><u>FY 16-17 Incident Only</u></b>		<b><u>FY 17-18 Incident Only</u></b>	
Total Cases	57	Total Cases	54	Total Cases	48
<b><u>Total Claims</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	242	Total Cases	245	Total Cases	322
Total Incurred Cost	\$1,313,469	Total Incurred Cost	\$1,390,509	Total Incurred Cost	\$2,468,216

**Comparison of Claims & Costs by Department for FY 15-16, FY 16-17 & FY 17-18**

<b><u>County Administration</u></b>						
<b><u>Auto Liability</u></b>						
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>		
Total Cases	0	Total Cases	0	Total Cases	0	
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0	
<b><u>General Liability</u></b>						
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>		
Total Cases	1	Total Cases	0	Total Cases	0	
Total Incurred Cost	\$71,899	Total Incurred Cost	\$0	Total Incurred Cost	\$0	
<b><u>1<sup>st</sup> Party Property</u></b>						
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>		
Total Cases	0	Total Cases	0	Total Cases	0	
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0	
<b><u>Workers' Compensation</u></b>						
<b><u>FY 15-16 Lost Time</u></b>		<b><u>FY 16-17 Lost Time</u></b>		<b><u>FY 17-18 Lost Time</u></b>		
Total Cases	0	Total Cases	0	Total Cases	0	
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0	
<b><u>FY 15-16 No Lost Time</u></b>		<b><u>FY 16-17 No Lost Time</u></b>		<b><u>FY 17-18 No Lost Time</u></b>		
Total Cases	1	Total Cases	0	Total Cases	0	
Total Incurred Cost	\$1,000	Total Incurred Cost	\$0	Total Incurred Cost	\$0	
<b><u>FY 15-16 Incident Only</u></b>		<b><u>FY 16-17 Incident Only</u></b>		<b><u>FY 17-18 Incident Only</u></b>		
Total Cases	0	Total Cases	0	Total Cases	1	
<b><u>Total Claims</u></b>						
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>		
Total Cases	2	Total Cases	0	Total Cases	1	
Total Incurred Cost	\$72,899	Total Incurred Cost	\$0	Total Incurred Cost	\$0	

**Comparison of Claims & Costs by Department for FY 15-16, FY 16-17 & FY 17-18**

<b>Family Services</b>						
<b><u>Auto Liability</u></b>						
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>		
Total Cases	3	Total Cases	4	Total Cases	1	
Total Incurred Cost	\$7,328	Total Incurred Cost	\$5,976	Total Incurred Cost	\$809	
<b><u>General Liability</u></b>						
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>		
Total Cases	17	Total Cases	17	Total Cases	18	
Total Incurred Cost	\$1,000	Total Incurred Cost	\$0	Total Incurred Cost	\$2,075	
<b><u>1<sup>st</sup> Party Property</u></b>						
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>		
Total Cases	7	Total Cases	10	Total Cases	2	
Total Incurred Cost	\$2,792	Total Incurred Cost	\$8,274	Total Incurred Cost	\$2,806	
<b><u>Workers' Compensation</u></b>						
<b><u>FY 15-16 Lost Time</u></b>		<b><u>FY 16-17 Lost Time</u></b>		<b><u>FY 17-18 Lost Time</u></b>		
Total Cases	9	Total Cases	9	Total Cases	9	
Total Incurred Cost	\$188,715	Total Incurred Cost	\$59,178	Total Incurred Cost	\$63,253	
<b><u>FY 15-16 No Lost Time</u></b>		<b><u>FY 16-17 No Lost Time</u></b>		<b><u>FY 17-18 No Lost Time</u></b>		
Total Cases	34	Total Cases	31	Total Cases	34	
Total Incurred Cost	\$37,901	Total Incurred Cost	\$34,870	Total Incurred Cost	\$67,638	
<b><u>FY 15-16 Incident Only</u></b>		<b><u>FY 16-17 Incident Only</u></b>		<b><u>FY 17-18 Incident Only</u></b>		
Total Cases	12	Total Cases	10	Total Cases	14	
<b><u>Total Claims</u></b>						
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>		
Total Cases	82	Total Cases	81	Total Cases	78	
Total Incurred Cost	\$237,736	Total Incurred Cost	\$108,298	Total Incurred Cost	\$136,581	

**Comparison of Claims & Costs by Department for FY 15-16, FY 16-17 & FY 17-18**

<b><u>Fire Rescue</u></b>						
<b><u>Auto Liability</u></b>						
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>		
Total Cases	39	Total Cases	39	Total Cases	43	
Total Incurred Cost	\$60,996	Total Incurred Cost	\$78,004	Total Incurred Cost	\$74,862	
<b><u>General Liability</u></b>						
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>		
Total Cases	13	Total Cases	22	Total Cases	18	
Total Incurred Cost	\$3,650	Total Incurred Cost	\$22,719	Total Incurred Cost	\$37,362	
<b><u>1<sup>st</sup> Party Property</u></b>						
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>		
Total Cases	66	Total Cases	88	Total Cases	49	
Total Incurred Cost	\$108,615	Total Incurred Cost	\$158,189	Total Incurred Cost	\$148,546	
<b><u>Workers' Compensation</u></b>						
<b><u>FY 15-16 Lost Time</u></b>		<b><u>FY 16-17 Lost Time</u></b>		<b><u>FY 17-18 Lost Time</u></b>		
Total Cases	80	Total Cases	63	Total Cases	61	
Total Incurred Cost	\$1,561,233	Total Incurred Cost	\$1,386,975	Total Incurred Cost	\$885,154	
<b><u>FY 15-16 No Lost Time</u></b>		<b><u>FY 16-17 No Lost Time</u></b>		<b><u>FY 17-18 No Lost Time</u></b>		
Total Cases	76	Total Cases	122	Total Cases	114	
Total Incurred Cost	\$81,273	Total Incurred Cost	\$137,491	Total Incurred Cost	\$176,394	
<b><u>FY 15-16 Incident Only</u></b>		<b><u>FY 16-17 Incident Only</u></b>		<b><u>FY 17-18 Incident Only</u></b>		
Total Cases	40	Total Cases	48	Total Cases	49	
<b><u>Total Claims</u></b>						
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>		
Total Cases	314	Total Cases	382	Total Cases	334	
Total Incurred Cost	\$1,815,767	Total Incurred Cost	\$1,783,378	Total Incurred Cost	\$1,322,318	

**Comparison of Claims & Costs by Department for FY 15-16, FY 16-17 & FY 17-18**

<b>Health Services</b>					
<b><u>Auto Liability</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	5	Total Cases	5	Total Cases	2
Total Incurred Cost	\$4,981	Total Incurred Cost	\$900	Total Incurred Cost	\$1,371
<b><u>General Liability</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	19	Total Cases	6	Total Cases	5
Total Incurred Cost	\$8,125	Total Incurred Cost	\$1,000.050	Total Incurred Cost	\$3,550
<b><u>1<sup>st</sup> Party Property</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	20	Total Cases	19	Total Cases	12
Total Incurred Cost	\$5,540	Total Incurred Cost	\$2,113	Total Incurred Cost	\$4,665
<b><u>Workers' Compensation</u></b>					
<b><u>FY 15-16 Lost Time</u></b>		<b><u>FY 16-17 Lost Time</u></b>		<b><u>FY 17-18 Lost Time</u></b>	
Total Cases	13	Total Cases	12	Total Cases	11
Total Incurred Cost	\$253,038	Total Incurred Cost	\$123,907	Total Incurred Cost	\$85,786
<b><u>FY 15-16 No Lost Time</u></b>		<b><u>FY 16-17 No Lost Time</u></b>		<b><u>FY 17-18 No Lost Time</u></b>	
Total Cases	41	Total Cases	32	Total Cases	51
Total Incurred Cost	\$57,373	Total Incurred Cost	\$38,849	Total Incurred Cost	\$76,775
<b><u>FY 15-16 Incident Only</u></b>		<b><u>FY 16-17 Incident Only</u></b>		<b><u>FY 17-18 Incident Only</u></b>	
Total Cases	15	Total Cases	8	Total Cases	4
<b><u>Total Claims</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	113	Total Cases	82	Total Cases	85
Total Incurred Cost	\$329,057	Total Incurred Cost	\$1,165,819	Total Incurred Cost	\$172,147

**Comparison of Claims & Costs by Department for FY 15-16, FY 16-17 & FY 17-18**

<b>Information Systems &amp; Services</b>						
<b><u>Auto Liability</u></b>						
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>		
Total Cases	0	Total Cases	0	Total Cases	0	
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0	
<b><u>General Liability</u></b>						
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>		
Total Cases	0	Total Cases	0	Total Cases	0	
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0	
<b><u>1<sup>st</sup> Party Property</u></b>						
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>		
Total Cases	1	Total Cases	0	Total Cases	0	
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0	
<b><u>Workers' Compensation</u></b>						
<b><u>FY 15-16 Lost Time</u></b>		<b><u>FY 16-17 Lost Time</u></b>		<b><u>FY 17-18 Lost Time</u></b>		
Total Cases	3	Total Cases	0	Total Cases	1	
Total Incurred Cost	\$28,662	Total Incurred Cost	\$0	Total Incurred Cost	\$10	
<b><u>FY 15-16 No Lost Time</u></b>		<b><u>FY 16-17 No Lost Time</u></b>		<b><u>FY 17-18 No Lost Time</u></b>		
Total Cases	2	Total Cases	2	Total Cases	1	
Total Incurred Cost	\$2,031	Total Incurred Cost	\$2,997	Total Incurred Cost	\$1,750	
<b><u>FY 15-16 Incident Only</u></b>		<b><u>FY 16-17 Incident Only</u></b>		<b><u>FY 17-18 Incident Only</u></b>		
Total Cases	1	Total Cases	0	Total Cases	0	
<b><u>Total Claims</u></b>						
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>		
Total Cases	7	Total Cases	2	Total Cases	2	
Total Incurred Cost	\$30,693	Total Incurred Cost	\$2,997	Total Incurred Cost	\$1,760	



**Comparison of Claims & Costs by Department for FY 15-16, FY 16-17 & FY 17-18**

<b>Office of Accountability</b>					
<b><u>Auto Liability</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	0	Total Cases	1	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$1,593	Total Incurred Cost	\$0
<b><u>General Liability</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<b><u>1<sup>st</sup> Party Property</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	0	Total Cases	1	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<b><u>Workers' Compensation</u></b>					
<b><u>FY 15-16 Lost Time</u></b>		<b><u>FY 16-17 Lost Time</u></b>		<b><u>FY 17-18 Lost Time</u></b>	
Total Cases	0	Total Cases	0	Total Cases	1
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$1,850
<b><u>FY 15-16 No Lost Time</u></b>		<b><u>FY 16-17 No Lost Time</u></b>		<b><u>FY 17-18 No Lost Time</u></b>	
Total Cases	5	Total Cases	1	Total Cases	1
Total Incurred Cost	\$5,424	Total Incurred Cost	\$306	Total Incurred Cost	\$1,244
<b><u>FY 15-16 Incident Only</u></b>		<b><u>FY 16-17 Incident Only</u></b>		<b><u>FY 17-18 Incident Only</u></b>	
Total Cases	1	Total Cases	0	Total Cases	1
<b><u>Total Claims</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	6	Total Cases	3	Total Cases	3
Total Incurred Cost	\$5,424	Total Incurred Cost	\$1,899	Total Incurred Cost	\$3,094

**Comparison of Claims & Costs by Department for FY 15-16, FY 16-17 & FY 17-18**

<b><u>Property Appraiser</u></b>					
<b><u>Auto Liability</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<b><u>General Liability</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<b><u>1<sup>st</sup> Party Property</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	3	Total Cases	4	Total Cases	5
Total Incurred Cost	\$5,815	Total Incurred Cost	\$11,261	Total Incurred Cost	\$29,174
<b><u>Workers' Compensation</u></b>					
<b><u>FY 15-16 Lost Time</u></b>		<b><u>FY 16-17 Lost Time</u></b>		<b><u>FY 17-18 Lost Time</u></b>	
Total Cases	1	Total Cases	1	Total Cases	1
Total Incurred Cost	\$10,826	Total Incurred Cost	\$432	Total Incurred Cost	\$2,100
<b><u>FY 15-16 No Lost Time</u></b>		<b><u>FY 16-17 No Lost Time</u></b>		<b><u>FY 17-18 No Lost Time</u></b>	
Total Cases	4	Total Cases	3	Total Cases	4
Total Incurred Cost	\$2,364	Total Incurred Cost	\$3,397	Total Incurred Cost	\$4,685
<b><u>FY 15-16 Incident Only</u></b>		<b><u>FY 16-17 Incident Only</u></b>		<b><u>FY 17-18 Incident Only</u></b>	
Total Cases	0	Total Cases	0	Total Cases	1
<b><u>Total Claims</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	8	Total Cases	8	Total Cases	11
Total Incurred Cost	\$19,005	Total Incurred Cost	\$15,090	Total Incurred Cost	\$35,959

**Comparison of Claims & Costs by Department for FY 15-16, FY 16-17 & FY 17-18**

<b>Public Works</b>					
<b>Auto Liability</b>					
<b>FY 15-16</b>		<b>FY 16-17</b>		<b>FY 17-18</b>	
Total Cases	15	Total Cases	10	Total Cases	12
Total Incurred Cost	\$65,685	Total Incurred Cost	\$24,692	Total Incurred Cost	\$11,837
<b>General Liability</b>					
<b>FY 15-16</b>		<b>FY 16-17</b>		<b>FY 17-18</b>	
Total Cases	180	Total Cases	265	Total Cases	208
Total Incurred Cost	\$125,098	Total Incurred Cost	\$53,093	Total Incurred Cost	\$68,610
<b>1<sup>st</sup> Party Property</b>					
<b>FY 15-16</b>		<b>FY 16-17</b>		<b>FY 17-18</b>	
Total Cases	65	Total Cases	65	Total Cases	32
Total Incurred Cost	\$103,911	Total Incurred Cost	\$90,715	Total Incurred Cost	\$64,442
<b>Workers' Compensation</b>					
<b>FY 15-16 Lost Time</b>		<b>FY 16-17 Lost Time</b>		<b>FY 17-18 Lost Time</b>	
Total Cases	9	Total Cases	5	Total Cases	11
Total Incurred Cost	\$160,868	Total Incurred Cost	\$108,574	Total Incurred Cost	\$194,049
<b>FY 15-16 No Lost Time</b>		<b>FY 16-17 No Lost Time</b>		<b>FY 17-18 No Lost Time</b>	
Total Cases	43	Total Cases	38	Total Cases	44
Total Incurred Cost	\$52,762	Total Incurred Cost	\$57,979	Total Incurred Cost	\$45,734
<b>FY 15-16 Incident Only</b>		<b>FY 16-17 Incident Only</b>		<b>FY 17-18 Incident Only</b>	
Total Cases	6	Total Cases	4	Total Cases	2
<b>Total Claims</b>					
<b>FY 15-16</b>		<b>FY 16-17</b>		<b>FY 17-18</b>	
Total Cases	318	Total Cases	387	Total Cases	309
Total Incurred Cost	\$508,324	Total Incurred Cost	\$335,053	Total Incurred Cost	\$384,672

**Comparison of Claims & Costs by Department for FY 15-16, FY 16-17 & FY 17-18**

<b>Supervisor of Elections</b>					
<b><u>Auto Liability</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<b><u>General Liability</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	0	Total Cases	0	Total Cases	4
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$1,012
<b><u>1<sup>st</sup> Party Property</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	0	Total Cases	0	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$0	Total Incurred Cost	\$0
<b><u>Workers' Compensation</u></b>					
<b><u>FY 15-16 Lost Time</u></b>		<b><u>FY 16-17 Lost Time</u></b>		<b><u>FY 17-18 Lost Time</u></b>	
Total Cases	0	Total Cases	1	Total Cases	0
Total Incurred Cost	\$0	Total Incurred Cost	\$249	Total Incurred Cost	\$0
<b><u>FY 15-16 No Lost Time</u></b>		<b><u>FY 16-17 No Lost Time</u></b>		<b><u>FY 17-18 No Lost Time</u></b>	
Total Cases	2	Total Cases	0	Total Cases	2
Total Incurred Cost	\$2,447	Total Incurred Cost	\$0	Total Incurred Cost	\$3,171
<b><u>FY 15-16 Incident Only</u></b>		<b><u>FY 16-17 Incident Only</u></b>		<b><u>FY 17-18 Incident Only</u></b>	
Total Cases	0	Total Cases	0	Total Cases	0
<b><u>Total Claims</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	2	Total Cases	1	Total Cases	6
Total Incurred Cost	\$2,447	Total Incurred Cost	\$249	Total Incurred Cost	\$4,183

**Comparison of Claims & Costs by Department for FY 15-16, FY 16-17 & FY 17-18**

<b><u>Tax Collector</u></b>					
<b><u>Auto Liability</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	3	Total Cases	2	Total Cases	2
Total Incurred Cost	\$9,570	Total Incurred Cost	\$3,750	Total Incurred Cost	\$0
<b><u>General Liability</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	13	Total Cases	10	Total Cases	11
Total Incurred Cost	\$0	Total Incurred Cost	\$1,064	Total Incurred Cost	\$10,012
<b><u>1<sup>st</sup> Party Property</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	6	Total Cases	4	Total Cases	3
Total Incurred Cost	\$6,070	Total Incurred Cost	\$2,610	Total Incurred Cost	\$806
<b><u>Workers' Compensation</u></b>					
<b><u>FY 15-16 Lost Time</u></b>		<b><u>FY 16-17 Lost Time</u></b>		<b><u>FY 17-18 Lost Time</u></b>	
Total Cases	3	Total Cases	1	Total Cases	1
Total Incurred Cost	\$99,869	Total Incurred Cost	\$10,000	Total Incurred Cost	\$1,350
<b><u>FY 15-16 No Lost Time</u></b>		<b><u>FY 16-17 No Lost Time</u></b>		<b><u>FY 17-18 No Lost Time</u></b>	
Total Cases	14	Total Cases	6	Total Cases	2
Total Incurred Cost	\$30,044	Total Incurred Cost	\$8,075	Total Incurred Cost	\$5,206
<b><u>FY 15-16 Incident Only</u></b>		<b><u>FY 16-17 Incident Only</u></b>		<b><u>FY 17-18 Incident Only</u></b>	
Total Cases	4	Total Cases	8	Total Cases	2
<b><u>Total Claims</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	43	Total Cases	31	Total Cases	21
Total Incurred Cost	\$145,553	Total Incurred Cost	\$25,499	Total Incurred Cost	\$17,374

**Comparison of Claims & Costs by Department for FY 15-16, FY 16-17 & FY 17-18**

<b><u>Utilities</u></b>					
<b><u>Auto Liability</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	24	Total Cases	35	Total Cases	26
Total Incurred Cost	\$35,699	Total Incurred Cost	\$96,847	Total Incurred Cost	\$23,068
<b><u>General Liability</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	200	Total Cases	219	Total Cases	152
Total Incurred Cost	\$361,154	Total Incurred Cost	\$675,536	Total Incurred Cost	\$616,441
<b><u>1<sup>st</sup> Party Property</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	74	Total Cases	111	Total Cases	90
Total Incurred Cost	\$60,770	Total Incurred Cost	\$65,889	Total Incurred Cost	\$497,033
<b><u>Workers' Compensation</u></b>					
<b><u>FY 15-16 Lost Time</u></b>		<b><u>FY 16-17 Lost Time</u></b>		<b><u>FY 17-18 Lost Time</u></b>	
Total Cases	18	Total Cases	3	Total Cases	16
Total Incurred Cost	\$386,152	Total Incurred Cost	\$52,050	Total Incurred Cost	\$568,718
<b><u>FY 15-16 No Lost Time</u></b>		<b><u>FY 16-17 No Lost Time</u></b>		<b><u>FY 17-18 No Lost Time</u></b>	
Total Cases	66	Total Cases	76	Total Cases	70
Total Incurred Cost	\$77,566	Total Incurred Cost	\$82,191	Total Incurred Cost	\$91,841
<b><u>FY 15-16 Incident Only</u></b>		<b><u>FY 16-17 Incident Only</u></b>		<b><u>FY 17-18 Incident Only</u></b>	
Total Cases	51	Total Cases	41	Total Cases	62
<b><u>Total Claims</u></b>					
<b><u>FY 15-16</u></b>		<b><u>FY 16-17</u></b>		<b><u>FY 17-18</u></b>	
Total Cases	433	Total Cases	485	Total Cases	416
Total Incurred Cost	\$921,341	Total Incurred Cost	\$972,513	Total Incurred Cost	\$1,797,101